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4 Fore Street, Saltash PL12 6JL

Report to Saltash Town Council: December 3 2018

Here is our monthly report. I apologise that I shall be unable to be present on Thursday, because of a prior engagement. Councillor Miller did attend our most recent Directors meeting, so will be up to date with our affairs. Enterprises are running well (see below) and the new Board of Directors is establishing itself and making progress with our business agenda.

Company Issues

Directors One of our newly elected Directors has decided she is unable to continue in the role, so we are now in need of an additional Director. We would particularly prefer someone with financial management experience. Please let me know direct if you know of anyone who may be interested.

Membership We are about to introduce a formal Membership Card. This will confirm the holder's eligibility to participate in our affairs and to use our services, especially the Hopper bus. It will also enable us to have a more accurate register of Members, both to comply with our Articles of Association, and to facilitate the new Data Protection requirements.

All people who are currently on our mailing list as Members (about 1700 in all) will shortly receive a message asking them to confirm that they wish to continue as a member, and to provide any missing information for the register. Membership cards will then be issued to those who wish to remain members. NB These new cards will double a "SaltashCard", our well-established local discount card.

If we do not receive confirmation by the end of January, membership will have to be terminated.

SaltashCard In the light of the above, please note that the current SaltashCard will continue to be valid.

However, we are planning a re-launch of the SaltashCard, jointly with the Chamber of Commerce, next spring.

Toilet Block, Belle Vue West car park We have decided to proceed to lease this building on favourable terms from Cornwall Council, and to renovate it for use as small craft workshops. We will fund this ourselves. We hope that the project will come to forge links with the original Pop-Up Shop, and with the Scrapstore, and make a positive contribution to the life of the town centre

Accounts The 2017/18 accounts will shortly be filed at Companies House. Our finances remain strong.

Enterprises

Saltash Hopper Link

We have started to pilot the new service, with volunteer drivers, to bring people from all around the town into Fore Street, and to local supermarkets and garden centre, every Wednesday. The response has been very positive so far, with appreciative comments received from passengers. Numbers are such that we will keep the service going for the time being, but review it regularly. This will include a passenger survey.

There has been plenty of publicity about this, and a leaflet is available giving details, which can be obtained at 4 Fore Street, tel 01752 848348. Information is on the website too.

Scrapstore

Having established the Scrapstore, we are now looking to open it on more days. So additional volunteers are needed. Please pass the message on - anyone interested can just call in or contact us at 4 Fore Street

Health & Social Care The patient groups at the two surgeries are working with us to establish "social prescribing" in the town, where doctors can have patients introduced to community groups or activities to help them with their health issues.

The NHS in Cornwall has belatedly called another meeting of the St Barnabas Group next week. We expect to hear plans for public consultation on the future of the site during 2019. After two years of no beds and no Minor Injuries service, the continuing slow pace of progress is all a bit disappointing.

New Retail Park, Gilston Road Directors have confirmed that we will take over the management of the signage to the town centre when the site opens.

Peter Thistlethwaite

Chair

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