## Job Description

## **SERVICE DELIVERY GENERAL ASSISTANT**

Hours: 30 hours per week variable as required over 7days.

NJC scale: SP 7-9

Responsible to: Services Superintendent

Purpose of job: To clean, repair and maintain all Town Council grounds, properties

and facilities.

## TASKS.

1. Undertake maintenance, repairs and cleaning as directed of all grounds, property and facilities including emptying bins and placing refuse out for collection.

- 2. To provide a daily cleaning service as detailed in the cleaning schedule.
- 3. To provide a full and comprehensive deep cleaning service to all areas as required.
- 4. Ensure cleaning is programmed to take place at appropriate times outside of staff and public use of toilets, premises and public areas.
- 5. To observe safe working practices in carrying out the required duties and ensure that instructions specified by technical consultants, contractors and manufacturers are adhered to.
- 6. To be responsible for security of premises, including safe custody of keys and setting of security alarm.
- 7. To monitor and report stock levels of consumable items such as fuel, grit, toiletries, light, bulbs/tubes and arrange to replenish supplies in accordance with current procedures and COSHH regulations.
- 8. To report emergencies in the case of faults with gas, electric and water supply to a Line Manger or where not immediately available the Senior Member of Staff or regular contractors.
- 9. To liaise with personnel visiting any site such as service providers/contractors and ensure their health and safety compliance.
- 10. To comply with the requirements of Health and Safety other relevant legislation and STC policies.
- 11. Monitor and maintain the fabric and equipment of Town Council property as directed or as agreed with a Line Manager.

- 12. To undertake handypersons duties and repairs as directed by a Line Manager to council property and equipment.
- 13. To be responsible for ensuring clear and safe pedestrian access to STC buildings, grounds and facilities in adverse weather conditions (e.g. clearing snow, gritting etc.)
- 14. To provide absence cover for staff and provide relief cover for staff at all STC sites, grounds or premises as required.
- 15. Checking of the Waterside and Pontoon including the collection of mooring fees.
- 16. To work in accordance with the Town Council's policies and procedures.
- 17. To undertake training in line with the Health and Safety at Work Act 1974 and any other training as considered appropriate.
- 18. This document, whilst outlining the duties which it is anticipated will be undertaken by the post holder indicates mainly the level of responsibility. It is not a comprehensive and exhaustive list and the duties may be varied at time to time by the Council.
- 19. Saltash Town Council has an ongoing commitment to the development of its staff. To facilitate this, staff will be encouraged to update their skills and competencies as and when required.