

Full Council on 1st August considered BT Payphones:

b. BT – To consider the removal of BT payphones in Saltash

It was RESOLVED to write to BT asking the reasons for the removal of the telephone box on Alamein Road as usage is considerably higher than others and especially as this telephone box is in an area where not all residents have use of a mobile telephone. Councillors also questioned why BT are looking to remove payphones and how many they are looking to remove in the future.

Response received from BT:

We are also going to remove kiosk 01752 843663 Nr Post Office, Wesley Road, but, this is not subject to the consultation process because there is another payphone within 400 metres.

All the payphones in Saltash have little usage and we will almost certainly propose to remove others in the future. However, at the moment we have a categorisation system in place, i.e., we would rather retain kiosks that are fairly close to water, rather keep kiosks that are sited fairly close to cliff tops, rather retain kiosks where there is no mobile signal, all sorts of reasons. That categorisation may change in the future but that is the criteria we use right now as well as usage and overheads.

Yours sincerely

BT Payphones

Cornwall Council need to know whether STC agree, object or wish to adopt the Alamein Road phone box by 20th September providing reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_call_boxes.pdf