

Report For Saltash Town Council – Full Council Thursday 5th September Councillor Sheila Lennox-Boyd

Cornwall Council new joint approach to tackling community environmental nuisance and crime using a non confrontational enforcement tool (incident report card), dog fouling, littering and fly tipping. On the 30th July a group of councillors were invited to a training session for the above new enforcement, using an incident report card, people who will be able to use the report are

- Town and Parish Councillors
- Town and Parish Council Staff
- Cornwall Council Staff
- Cornwall Councillors

Before any of the above use the incident report card they need to have received the correct training, in addition to registering their name and the number of cards allocated on the approved users register upon receiving this they can initiate investigation on the incident report cards that they receive from the approved user, they are also advised that the councillors using these cards complete an appropriate risk assessment and that the insurers are notified a template assessment can be downloaded off the HSE website. We need to ensure all staff and councillors receiving incident report cards are aware of the following,

1) **Non Confrontational**

Incident report cards are for non contact (non confrontational) enforcement use only. We must not approach offender. The priority is recording essential information safely on the incident report card.

2) **Quick Reporting**

Once an incident has been witnessed & recorded, complete incident report cards must be sent within 7 days of the incident. These can be returned by

A) Emailing a scanned copy of the completed card to

publicprotection@cornwall.gov.uk

B) Contacting 01209616990 where an officer will take the details relating to the incident.

C) Handling card in a sealed envelope into reception of any Cornwall Council office reception marked confidential to Neighbourhood & Public Protection, 2nd Floor Eastwing Camborne.

D) Or Posting to the above address.

There are a restricted use of these cards only to be used by trained staff or councillors only. Once a person has received training they are then able to train other councillors in our own local council.

Dental Access For Adults & Children In Cornwall

NHS England is responsible for the commissioning of dental services across England, having taken over from primary care trusts when NHS was reorganised in 2013.

NHS England offices in the south west manage these contracts locally.

Dental services are provided in three settings:

- 1) Primary Care- incorporating orthodontics
- 2) Secondary Care
- 3) Community services (Special Care)

How high street dentistry works

These are independent businesses who employ their own staff, provide their own premises & private practices as well. They are commissioned by units of dental activity (UDA's)

- 1 UDA is an examination, advice and basic treatment
- 3 UDA's is filling, extraction, root canal.
- 12 UDA's is crown, dentures.
- 1.2 UDA's is emergency care, pain relief or temporary filling.

What the public feel is that it is now so difficult to access NHS dentist, there has been a steady fall over the years.

Even so access for adults in Cornwall remains slightly better than the national average

- Cornwall 51.0% January 2019
- England 50.7% January 2019

Access for children increased slightly in 2018 and remains above the national average

- Cornwall 60.0% January 2019

- England 59.0% January 2019

Cornwall has 72 high street dentists and the units of dental activity commissioned in 2018/2019 is 915,285, but the number of units delivered were 709,615 giving a net shortfall of 205,670 units, so based on an average of 3 units per patient per year the shortfall is equivalent to about 69,000 patients, being enough to eliminate the waiting list 3 times over. Foundation dentists and peninsula dental school also provide treatments.

The NHS feel the problems for under delivering of treatment is due to problems in workforce, Cornwall is short of about 30 full time dentists with poor transport links & limited training opportunities, foundation dentists tend to leave Cornwall. This Money is clawed back at year end from practices that under perform on their contracts.

Dental waiting lists

There have been a creation of a dedicated helpline for Devon & Cornwall, it exists to help find an NHS dentist or emergency treatment. Practices are encouraged to point prospective new clients toward the helpline so they can be added to a central waiting list rather than taken on directly. Patients are taken on in batches as capacity becomes available so those who have been waiting the longest get priority. If people are prepared to travel they are likely to be found a place sooner.

Due to poor transport links & limited training opportunities the younger generation often tend to favour the larger cities, further training opportunities tend to be aligned with the big teaching hospitals. We do have a very successful dental school in the peninsula with an education facility in Truro, also the pressure of work & EU factors cited by some practices.

Overall the last 12 months between April 2018 and March 2019 the number of people on the waiting lists for a dentist in Cornwall increased from 18,047 – 22,062 an increase of 4,015 people. The waiting list in caradon area (Callington, Liskeard, Looe, Saltash, St Mellion and Torpoint) is 3,169.

Aim to improve access to the people of Cornwall

- 1) Supporting recruitment as done with GPS
- 2) Recruitment days supported by British dental journal to try & attract dentists.
- 3) Working with dental providers to ensure contracts are delivering their maximum potential.
- 4) Commissioning additional NHS work from dental practices that have capacity in Cornwall at the current time

- 5) Work with practices as part of the dental contract reform programme to test an alternative contract model

There are a small number of practices piloting a new prototype contract model as part of national work looking at contract reform as its is considered that the current contract disincentives dentist from undertaking NHS dental work. The outcome of this work will feed into a national contract review process.