



## Localism newsletter

Useful information for Town and Parish Councils

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### Save the date: Localism Summit on 6 November

Town and Parish Councillors and Clerks are invited to attend the annual Localism Summit on Wednesday 6 November in the Pavilion Centre at the Royal Cornwall Showground.

The Summit will focus on what the future holds for localism in Cornwall and how Cornwall Council and Town and Parish Councils can support our communities. Key note speaker Tony Armstrong, the CEO of LOCALITY and Chair of the Communities Partnership Board, will speak about the influence Cornwall is having at national level and how communities, with the right support can unlock the power they have to improve local services and deal with the issues that matter most to them.

Morning registration will start at 9.30am and the first session will begin at 10am. The Summit will end at 3.30pm. **Please let your community link officer know how many**

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**places you would like to book.**

Look out for more information about the Localism Summit in next month's newsletter.

## **Community Governance Review update**

Cornwall Council is undertaking a Community Governance Review for the whole of Cornwall to ensure community governance arrangements reflect the identity and interest of your local communities and work as conveniently and effectively as possible.

We have published all [submissions for change or no change](#) made during Stage 1 of the review. We are now in Stage 2 of the review, which involves the Council agreeing a set of draft recommendations for public consultation. This stage is currently envisaged to conclude in December 2019. The Draft Recommendations will be the subject of a full public consultation, which will take place in the first three months of 2020.

A series of [public engagement meetings](#) is currently underway to hear views about submissions that involve significant boundary changes and/or the creation of new councils. The meetings are attracting considerable public interest and are generating useful feedback that will help the Electoral Review Panel to make its draft recommendations.

Parish Councils are reminded they have until 4 October to comment in writing on submissions received from third parties affecting their parish.

Further details about the review can be found on

[www.cornwall.gov.uk/governancereview](http://www.cornwall.gov.uk/governancereview).

If you have any queries about this review, please email [CGRs@cornwall.gov.uk](mailto:CGRs@cornwall.gov.uk) or contact your local [community link officer](#) in the first instance.

## **Share your views in the waste customer satisfaction survey**

Every year Biffa Environmental Municipal Services Ltd, our waste, recycling, street and beach cleansing services contractor, gives residents the opportunity to say what they think about these services via a customer satisfaction survey. **This year's survey will**

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**go live on 1 October and will close on 31 October 2019.**

The survey will take about 10 minutes to complete. All responses will be anonymous and will be used to address any local issues and to help manage the contract as efficiently as possible.

There will be a link to the survey on our [Cornwall Council website](#), and results from last year's survey will also be available on our website shortly. For those who cannot complete the survey online, paper copies will be available from our Information Services offices or by ringing 0300 1234 141.

The website address for the survey itself is:

<https://www.surveymonkey.co.uk/r/2019WasteCollectionandStreetCleansing> but this will only be live from 1-31 October.

## **Get online at home**

If you know someone in Cornwall who is looking for an affordable way to get online, the Get Online @ Home scheme could be the answer.

Get Online @ Home provides low cost, internet ready, refurbished PCs, laptops and tablets to help home users, community groups and charities get online. The scheme is Microsoft's Digital Inclusion initiative, and people in Cornwall have access to it through Cornwall Council's strategic partnership with Microsoft.

Prices start from £99 for a Windows 10 refurbished PC, including a 19 inch flat screen monitor, keyboard and mouse. Tablets start from £139 and laptops start from £169. All packages for home users, community groups and charities include Windows 10 Professional, Microsoft Office 2010 (Word, Excel, PowerPoint, and Outlook) and Windows Defender Antivirus. Six month warranties and delivery are also included in the price, and there's no minimum or maximum order size.

There's also a 5% discount if people enter the code '**corn19**' online or quote it over the phone.

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You can find out more about Get Online at Home by ringing 03719 100 100 or visiting the [www.getonlineathome.org](http://www.getonlineathome.org) website.

## **Feock Parish Council shortlisted for NALC Star Council Awards**

Feock Parish Council is one of three councils to be shortlisted nationally as Council of the Year in the prestigious [NALC Star Councils Awards](#). The awards celebrate the positive impact that local councils, county associations, councillors and clerks have on their communities. There's a public vote to decide on the winning council, and it would be great to see this award come to Cornwall. **Cast your vote by 30 September.**

## **Street Trading Policy Review**

We're reviewing our [Street Trading Policy](#) and are proposing to make some minor amendments to the current policy to provide clarification on practices and procedures. If you have any comments on the proposed changes or any suggested amendments, deletions or additions for the policy, **please email [licensing@cornwall.gov.uk](mailto:licensing@cornwall.gov.uk) by 31 October 2019.**

## **Three ways with garden waste**

Households in Cornwall are being encouraged to dispose of their garden waste properly by home composting, subscribing to the Council's garden waste collection service or driving their garden waste to their nearest Household Waste Recycling Centre.

There's a buy one, get one half price offer on home compost bins which can be used to recycle most kitchen and garden waste into a free supply of compost.

For those who aren't into composting, subscribing to the garden waste collection service means we'll come and collect grass cuttings, hedge trimmings and weeds every two weeks, year round. Plus there's a discount for those who subscribe online. All the garden waste we collect is composted at sites in Hayle, Roche and St Tudy and used on local farmland.

See [www.cornwall.gov.uk/gardenleaflet](http://www.cornwall.gov.uk/gardenleaflet) for details.

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## Finding a job in care in Cornwall just got a lot easier

Proud to Care Cornwall's new website [www.proudtocarecornwall.org.uk](http://www.proudtocarecornwall.org.uk) brings together information about social care and health roles, training and careers in one place, making it much easier to find out about a career in care. The aim is to encourage more people to take up a career in the care sector with a predicted 7,000 more carers needed by 2035 to cope with rising demand. The website is also a free resource for care employers to advertise their roles, and 37 social care and health providers have already signed up to advertise on the site. [Read more](#)

## Buy with Confidence

Buy with Confidence is a national scheme that enables business to show their commitment to operating in a legal, honest and fair way by being vetted by Trading Standards.

The Buy with Confidence website [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk) can help customers search for Trading Standards Approved businesses near them. Customers in Cornwall who aren't online can also ring 01208 893133.

If there are businesses in your area that would like to increase customer confidence by joining the scheme, they can find out more and join online at [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk) or contact our Trading Standards office on 01208 893133 or email [bwc@cornwall.gov.uk](mailto:bwc@cornwall.gov.uk) for more information. There are currently membership discounts for businesses in Cornwall that have five or less full time equivalent staff.

## Stay in touch

Email: [localism@cornwall.gov.uk](mailto:localism@cornwall.gov.uk)

Website: [www.cornwall.gov.uk/localism](http://www.cornwall.gov.uk/localism)

Facebook: [www.facebook.com/forCornwall](http://www.facebook.com/forCornwall)

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County Hall

Treyew Road

Truro, Cornwall TR1 3AY

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