

## SALTASH TOWN COUNCIL

### Minutes of a Meeting of the Extraordinary Policy and Finance Committee held at The Guildhall on Tuesday 2<sup>nd</sup> July 2019 at 6:00 p.m.

**PRESENT:** Councillors: G Challen, J Dent, M Fox, S Gillies, M Parker, J Peggs, W Phillips - Chairman, A Pinckney, J Rance, B Samuels, P Samuels - Vice Chairman, D Yates.

**ALSO PRESENT:** R Lane – Town Clerk, S Burrows – Head of Administration and Library Services

**APOLOGIES:** Councillors: R Bickford, S Lennox-Boyd, S Martin, S Miller.

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The Chairman welcomed Councillor Sarah Gillies, the newly co-opted Member for North Ward.

#### **HEALTH AND SAFETY ANNOUNCEMENTS**

The Chairman informed those present of the actions required in the event of a fire or emergency.

#### **33/19/20 RECORDING OF MEETINGS – PLEASE NOTIFY THE CHAIRMAN IF YOU ARE INTENDING TO RECORD THIS MEETING**

None.

#### **34/19/20 DECLARATIONS OF INTEREST**

- a. To receive any declarations from Members of any registerable (5A of the Code of Conduct) and/or non-registerable (5B) interests in matters to be considered at this meeting.
- b. To receive any declarations from Members of Matters of Public Interest regarding matters to be considered at this meeting.
- c. To consider dispensations required.

<b>Councillor</b>	<b>Agenda Item</b>	<b>Pecuniary/Non-pecuniary</b>	<b>Reason</b>
None			

#### **35/19/20 QUESTIONS FROM THE PUBLIC**

None.

**36/19/20**      **TO APPROVE AND ADOPT THE UNREASONABLE PERSISTENT COMPLAINTS POLICY**

In Councillor Bickford's absence the Town Clerk informed Members of Councillor Bickford's statement:

I have reviewed both policies and support them wholeheartedly. I also agreed that Cornwall Council should act on behalf of STC as required under these policies.

It was **RESOLVED** to approve and adopt Cornwall Council's Unreasonable Persistent Complaints Policy.

**37/19/20**      **TO APPROVE CORNWALL COUNCIL TO ACT ON BEHALF OF SALTASH TOWN COUNCIL FOR ANY COMPLAINTS RECEIVED UNDER THE UNREASONABLE PERSISTENT COMPLAINTS POLICY AS MAY BE REQUIRED**

It was **RESOLVED** to approve Cornwall Council to act on behalf of Saltash Town Council for any complaints received under the Unreasonable Persistent Complaints Policy.

**38/19/20**      **CUSTOMER FEEDBACK POLICY**

It was **RESOLVED** to approve the amendments to the Customer Feedback Policy and that all policies be available on STC website.

The Chairman announced that the next agenda item to be considered is to be taken in part two of the meeting.

**39/19/20**      **PUBLIC BODIES (ADMISSION TO MEETINGS) ACT 1960**

To resolve that pursuant to Section 1(2) of the Public Bodies (Admission to Meetings) Act 1960 the public and press leave the meeting because of the confidential nature of the business to be transacted.

**40/19/20**      **TO CONSIDER PERSISTENT COMPLAINANT NUMBER PC001 UNDER THE CODE**

It was **RESOLVED** to agree under the Code that:

1. Complainant number PC001 is persistent and unreasonable.
2. Complainant number PC001 be referred to Cornwall Council to act on behalf of Saltash Town Council.
3. Cornwall Council be the single point of contact for Saltash Town Council.

**41/19/20**      **PUBLIC BODIES (ADMISSION TO MEETINGS) ACT 1960**

To resolve that the public and press be re-admitted to the meeting.

**44/19/20**      **DATE OF NEXT MEETING**

Tuesday 23<sup>rd</sup> July 2019 at 6:30 p.m.

Rising at: 6:20 p.m.

Signed: \_\_\_\_\_

Chairman

Dated: \_\_\_\_\_