

# NHS Test and Trace

Contact tracers will **NEVER**:

- Ask you to dial a premium rate number to speak to them (for example, those starting 09 or 087)
- Ask you to make any form of payment
- Ask for any details about your bank account
- Ask for your social media identities or login details, or those of your contacts
- Ask you for any passwords or PINs, or ask you to set up any passwords or PINs over the phone
- Ask you to purchase a product
- Ask you to download any software to your device or ask you to hand over control of your PC, smartphone or tablet
- Ask you to access any website that does not belong to the Government or NHS

The **ONLY** website the service will ask you to visit is: <https://contact-tracing.phe.gov.uk>