



Working for the People of Saltash

# COVID 19 UPDATE REPORT FORE STREET RECOVERY



Supported by the

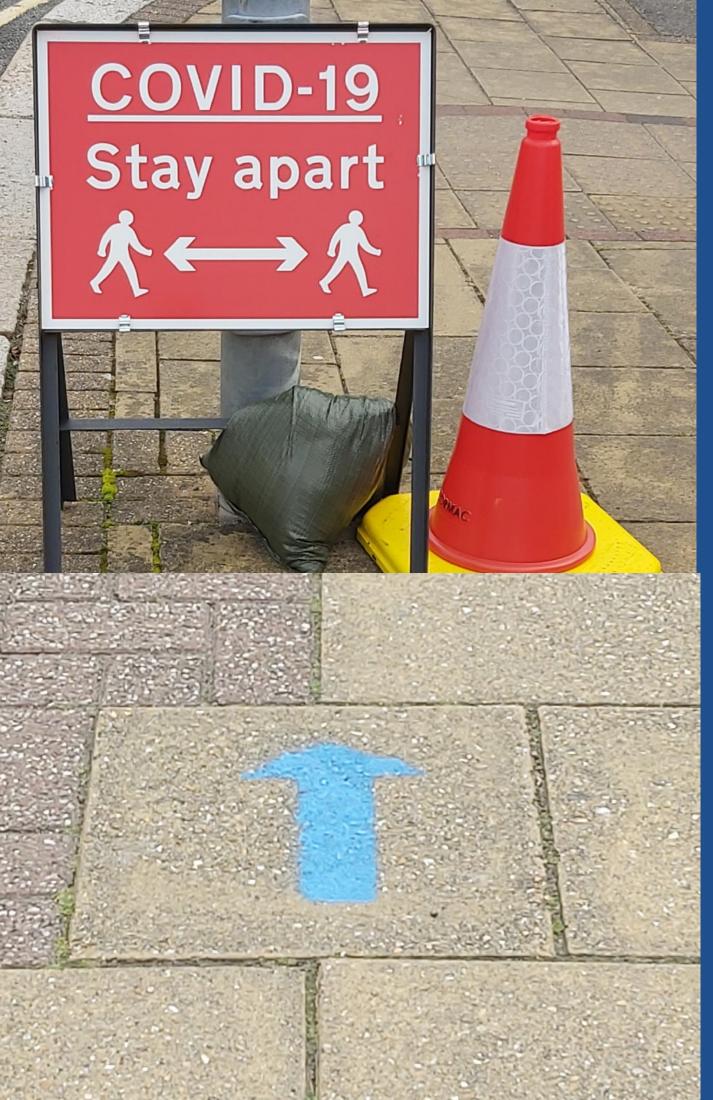


#### **Town Centre Support:**

European Regional Development Funding has been committed by Cornwall Council to Saltash Town Council to support us in implementing safety measures to help businesses get back on their feet after a period of closure. Making sure our businesses are able to operate safety for their staff, customers and visitors.

STC staff and councillors have been working hard in conjunction with Cornwall Council and Cormac to enable Fore Street to open for business.

After consultation with independent traders, businesses and the public the following actions have been taken to ensure a safe environment for all.



#### **Social Distancing:**

- A pedestrian flow zone has been created within the town centre.
- Blue arrows have been marked on the pavements to indicate a oneway flow to avoid any head-on meeting and allow for better social distancing.
- Metal signs are in place in Fore Street as a reminder with regard to social distancing in line with government guidelines.
- Two large planters on the left of Fore Street have been removed to avoid pinch points which would have left less than 2 meters available on the pavement.
- Bus stops at the bottom and top of Fore Street have been coned off to prevent buses using the lay-bys and thereby increasing social distancing to 2 meters at these points.
- Signs are in place to warn motorists that pedestrians may be in the roadway in order to comply with the 2 metre guidelines. STC staff are checking to ensure that cones and signs are in place each morning





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#### **Hygiene:**

- Six hand sanitizing stations will be installed in Fore Street. These will be foot operated to prevent the spread of infection. These stations will be in place by 9.00 a.m. and will be removed at 5.00 p.m. for security and safety purposes.
- All benches in Fore Street are being sanitized 3 times each day.

#### **Toilets:**

- Belle Vue and Waterfront Toilets are open and being cleaned 3 times a day. Longstone Toilet will be opening on Monday 13th July.
- The times of opening are 8.30 a.m. 5.30 p.m. daily.
- Covid-19 posters are in place containing social distancing and hygiene advice in line with government guidelines.





#### **Ongoing Maintenance:**

- STC staff are watering daily the hanging baskets which have been installed in Fore Street, Lower Fore Street and on the Waterfront. The baskets receive plant feed once a week.
- Bunting is now in place in Fore Street and on The Waterfront and is checked each day.
- The bollards in Fore Street and outside the Guildhall have been re-painted in black and gold.
- The plaques on the gates directly in front of the St Nicholas and St Faith War Memorial have been re-painted in black.
- Work has commenced to clear the overgrowth at Dartmoor View and the land at Pillmere for which STC has responsibility.
- The Maurice Huggins Room has been cleared and deep cleaned.
- Due to the increased workload, two temporary Service Delivery General Assistants have been taken on.

#### **Business Toolkits:**

These Toolkits have been distributed to businesses as part of an ongoing guidance and sign posting, acting as a checklist for businesses who are looking to reopen as part of the government's phased programme. Saltash Town Council will continue to support businesses and the town in as many ways as possible and we will work together with all businesses to support each other. The advice in these Toolkits covers the following topics:

- Contactless payment
- Health and Safety Physical Building Checklist
- Signage
- PPE
- Sanitiser
- Returned Items
- Social Distancing
- Marketing
- Communication
- New Layout Plan
- Online Marketing
- Promote Shop Local







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#### **Play Areas:**

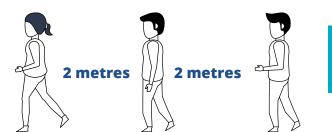
Town Council Play Parks at Ashton Way, Grassmere Way and Honeysuckle Close are now open again after completion of risk assessments and grounds maintenance. All play equipment is risk assessed and inspected each week. Signs have been placed on the gates providing reminders regarding:

- the 2 metre social distancing guideline.
- the use of hand sanitizer
- to refrain from entering parks if they are too busy.

#### St Stephens and Churchtown Cemeteries:

- Staff are continuing to set a high standard with regard to maintaining the Cemeteries at Churchtown and St Stephens including grass and hedge cutting. Regular safety checks are carried out on headstones at Churchtown Cemetery.
- The toilet block at Churchtown has been repainted and the main hut and gates are programmed in to be done soon depending on weather.
- Funerals have continued to be administered at Churchtown Cemetery and the Cemetery staff have received high praise for their conduct and assistance at these important events.
- Risk Assessments in line with government guidelines have been carried out to ensure the safety of mourners, funeral and council staff.

## What to expect on your visit to Saltash Library



**Socially distanced queue** 

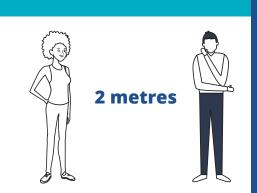
One person / household admitted at one time





#### Sanitise hands

**Observe social distancing** 





Place any returns onto the trolley

Show your library card and collect reserved books



Sorry there is no browsing at the moment.

Please reserve your books online here:

www.cornwall.gov.uk/library

Telephone 0300 1234 111 OR 01752 844846 Option 4

www.saltash.gov.uk/library.php

## STC Library Hub & Information Service:

- The Library is now open from 10.00 a.m. 2.00 p.m. Monday, Tuesday, Thursday and Friday.
- The Library Staff and SDGA's have worked together to create a safe environment for both the public and staff.
- Social distancing stickers have been placed on the pavement outside the library to ensure that the 2 metre guideline is being followed.
- A one in and one out system has been put into place to ensure the staff and communities safety when visiting the library and to ensure social distancing.
- Covid-19 posters regarding social distancing and hygiene advice in line with government guidelines are on display.
- Screens are in place in where appropriate and necessary.
- Hand sanitizing stations are in place.

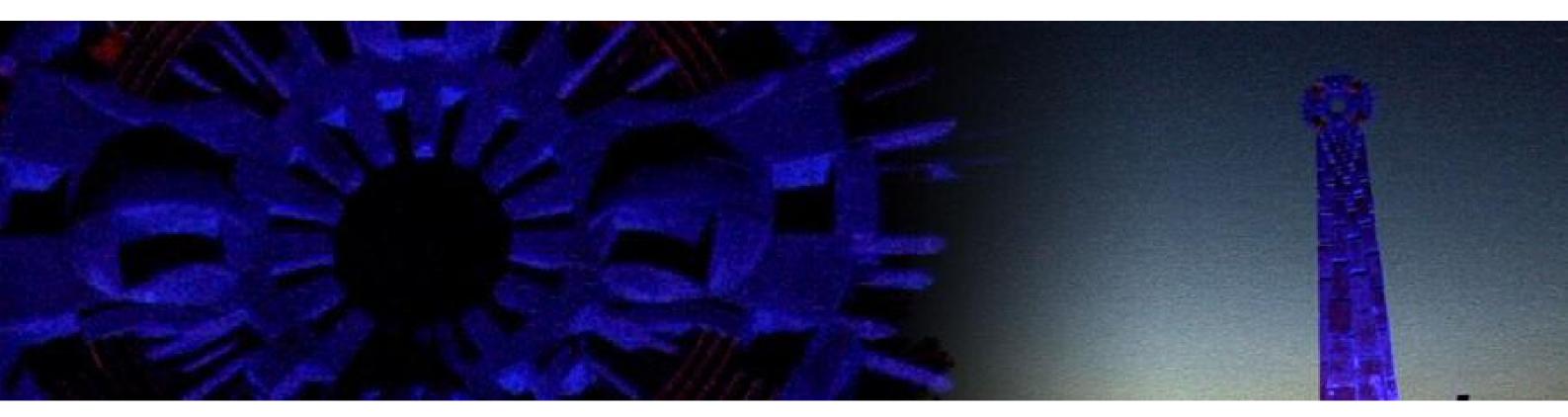




#### **Working for the People of Saltash**

#### In support of our Emergency Workers:

- STC is flying the NHS flags on the Guildhall, Library and at the Brunel Bust in support of NHS and all emergency workers.
- The Celtic Cross is also lit up blue at night in celebration of emergency workers who are working tirelessly to protect and support the community during the Covid19 pandemic





## When visiting Saltash have fun and remember to:

Go with the flow - keep your distance and follow all local signage. It's there to help and guide you.



Be safe - plan ahead, be considerate, responsible and patient.

Help us help you stay safe - remember to wash your hands often, use free sanitiser stations, use contactless payment and follow other hygiene advice when needed.



Visit with confidence. We are working hard with our businesses to help protect the safety of their customers and staff. Look out for their Covid-19 risk assessment certificate.



