

From: Catherine Thomson
Sent: 14 July 2020 09:18
To: Town Clerk
Cc: Hilary Frank CC , Sheila Lennox-Boyd.
Subject: New BT Consultation Review - Response Deadline Friday 31st August

Information Classification: CONTROLLED

BT have started a new 90 day consultation to run until September – below is an extract from the spreadsheet which lists the phone boxes under review and a link below of a map showing the Cornwall payphone estate for information, the sites included in the review have a yellow pin. <https://www.google.com/maps/d/edit?mid=1A4zL-lk34fkzxpMg0opsF0B3C7fts3x2&usp=sharing>

| Telephone Number | Address | Postcode | Average calls per month | Posting Completed Date |
|------------------|---|----------|-------------------------|------------------------|
| 01752842123 | JUNCTION FAIRMEAD RD PCO1 GRENFELL AVENUE SALTASH | PL12 4JB | 8 | 24/06/2020 |
| 01752843672 | PCO PCO1 ALAMEIN ROAD SALTASH | PL12 4HR | 4 | 24/06/2020 |

As with previous reviews, BT have requested feedback from the relevant town council as to whether they ‘**agree, adopt, or object**’ to the removal.

If there is a wish to **adopt**, please provide contact details of who would be the contact details for that, if its someone form the local community.

If you decide to **object**, you will need to provide reasons. You must be able to objectively justify your decisions based upon telephony needs. Annex 1 in [Ofcom’s full guidance about removing phone boxes](#) states that BT’s Universal Service Obligation applies to the telephone, not the phone box. The guidance also details the appeals process we must follow for unreasonable objections. It would, for example, be inappropriate for a local authority to object to removal of a public call box because it is a local landmark or on ‘heritage’ grounds.

BT have requested a response to all of the identified phone boxes by early September, so I would be grateful if you can respond to me by 31st August.

With thanks and regards
Catherine

Catherine Thomson
Community Link Officer
Localism
Communities Service
Neighbourhoods Directorate
Cornwall Council