

Correspondence received NHS Cornwall – Review of Community Services

Sent on behalf of Kate Mitchell, Programme Lead

Dear all

Thank you for being patient with us during these most unusual times. We hope everyone has been keeping well. It seems like such a long time since we last met. You will remember that we needed to postpone the planned workshop on 18 March due to national guidance about holding public meetings due to the Covid-19 outbreak. At that meeting we had planned to share with you the results of Edward Hain community hospital evaluation and continue to work together on appraising the long list of options that we had for St Barnabas community hospital, to make a recommendation together on which options should be shortlisted for full evaluation.

Since then, as you know, all project and operational resources have been diverted to manage our response to the Covid-19 pandemic. As we are more into Covid-19 recovery planning and resilience rather than urgent response it feels as if the time is right to restart our communications with you. Apologies it has taken so long.

You may be aware that government guidance continues to advise against large public meetings and indeed advises that NHS meetings should be virtual. Whilst we would of course prefer to meet with you again face to face, it looks as if it may be some time before that can happen.

We have discussed this with the group who have been working with us on the Edward Hain community hospital review and they have requested we go ahead with a virtual meeting via Microsoft Teams. Microsoft Teams allows people to dial in on a smartphone to hear and participate in the discussion or they can use their computer which is enabled with a camera and mic to view the presentation and participate that way.

Rather than continuing to postpone the next St Barnabas workshop indefinitely, we wanted to seek your feedback on whether you would like to participate in a virtual meeting? We recognise that not everyone will be able to or will want to attend the meeting this way, and we will make sure the meeting presentation and meeting minutes are emailed to you and available for everyone to view on the website as we usually do. We can also consider alternative methods if a virtual format is not acceptable for the majority.

If we proceed with a virtual meeting we will ensure we send out clear details on how to access the meeting beforehand and can provide an opportunity before the meeting itself to allow people to have 'test calls' with us as a trial run beforehand.

We are proposing to hold the meeting during September and would welcome your feedback to the questions below. Please respond to Louise Moore (louisemoore1@nhs.net) by 31 July to allow us sufficient time to plan the event.

1. Do you think we should proceed with the next workshop in a virtual format?
2. Do you plan to participate in the event if it is virtual?
3. If you do plan to participate in the virtual event, would you require a 'test call' prior to the event?
4. If you don't plan to participate in the virtual event, how would you like to contribute/be kept informed of the conversation at the virtual meeting?
 - a. Receive the minutes and presentations directly via email and also through a link to the published documents on NHS Kernow's website?
 - b. Request a separate conversation with a team member on the phone?
 - c. Receive the minutes and presentation in the post and provide a written response to them?
 - d. Something else?

Many thanks and we look forward to hearing your feedback.

Best wishes

Kate