Cornwall Councillors' Report for meeting of Saltash Town Council November 2020

- 1. Medium Alert
- 2. Test and Trace support payments
- 3. Draft Budget
- 4. Waste Contract
- 5. Winter Maintenance
- 6. Green Red Buses
- 7. SEN Survey
- 8. Anti-Social Behaviour



1. Medium Alert

We are seeing rising numbers of Covid cases in Cornwall: Week leading to 27th Oct: 175 new cases Week leading to 20th Oct: 81 new cases Week leading to 13th Oct: 91 new cases Week leading to 6th Oct: 78 new cases Week leading to 23rd Sept: 83 new cases Week leading to 16th Sept: 33 new cases Week leading to 8th Sept: 12 new cases Week leading to 2nd Sept: 5 new cases

The death toll now stands at 213.

Thanks to the way people in Cornwall have been following public health guidance, though, we are still one of the lowest-risk areas in the country. Cornwall is rated as Medium, which means that at the moment there are no additional local rules, but our pubs and restaurants must close by 10pm and we need to observe the Rule of Six.

Cornwall Council's Public Health has been allocated a ring-fenced Outbreak Management Grant of £2.3 million, and one of the ways we are helping keep on top of the pandemic is through our enhanced contact tracing, which we undertake to complement the government's contract tracing. This was established in August, ahead of most other local authority areas.

Under the national programme, anyone with a positive test result is contacted by email within 48 hours. However, latest figures suggest more than a third are not responding. Our Cornwall Council team will call the person by phone and ask a more detailed set of questions that has been developed by Cornwall Council, and we are getting a good response. The questions focus on the places the person has visited in the 48 hours before feeling unwell, and around the start of being symptomatic. This work helps the team understand the bigger picture of data in Cornwall, see any potential areas for concern, identify any clusters, and will help keep Cornwall at Medium Alert.

2. Test and Trace Support Payments

Residents who are receiving certain benefits, are unable to work from home and are told to self-isolate by NHS Test and Trace, can now apply for a £500 government Test and Trace Support Payment, in a scheme will help ensure people who have tested positive for COVID19 will self-isolate for the required period to stop the onward spread of the virus. Applications can be backdated to 28 September 2020.

https://www.cornwall.gov.uk/advice-and-benefits/benefits/benefits-andcoronavirus/test-and-trace-support-payment-scheme/discretionary-test-and-tracesupport-payment/

Anyone having difficulty applying online can call Cornwall Council on 0300 1234 121 (option 5). The government has said that the scheme will last until 31 January 2021.

3. Draft Budget

With a gross expenditure of nearly £1.2 billion and the equivalent of 5,357 full time employees, setting Cornwall Council's budget is always a challenge. This year, though, Covid has thrown us extra challenges as we have sustained income losses in areas such as car parking as well as incurred extra expenditure. At a time of crisis, Cornwall Council moved at pace, using innovative approaches and working flexibly to set up completely new services to support the most vulnerable. We redesigned services such as waste collection to keep them going virtually unaffected. We built a temporary mortuary and purchased PPE. All of this cost £74 million in the first 6 months of the pandemic.

Over the last ten years, we have already made nearly £380m of cuts, while protecting the services that people have told us are most important. Our plans already included measures to make a further £30m in savings over the next four-year period, but not only does Covid mean we have extra expenditure going forward, it will also mean we will have reduced income from areas such as car parking and Council tax. These new pressures mean we will have to reduce our spending over the next four-year period by a total of £58m to ensure our budget remains balanced.

Added to this, is the uncertainty about the funding reforms such as the Fairer Funding Review that had been promised by Government, as well as uncertainty about the Government's Shared Prosperity Fund that will replace EU funding. The Government is yet to announce funding levels beyond the current financial year, making it even harder to formulate a budget.

Our highest priority will always be our residents, especially those who are most vulnerable and have been most affected by the pandemic. We also want to support our businesses through this time of unprecedented financial challenge as well as tackle climate change. So the draft budget we have published includes some very hard choices. Here are some of the main headlines:

- Increasing council tax by 1.99%
- Further reducing the size of our organisation through strategies including voluntary redundancy
- Reducing the number of offices and buildings through changing the way we work and better enabling staff to work from home

Details of the draft budget as discussed at Cabinet, along with a survey, can be found on our online engagement platform: 'Let's Talk Cornwall'. A paper survey can be requested by phoning 0300 1234 100. Cornwall Council is keen to hear from as many residents as possible, and we urge you to complete the survey.

https://letstalk.cornwall.gov.uk/budget

4. Waste Contract

Cornwall Council has agreed a new 8-year contract with Biffa that will roll 3 existing contracts in to one:

- Collections and street cleansing services
- Council offices waste collections
- Bulky waste collections

Mobilisation of new contract: Now until 31 Jan 2021

We will soon start to see new collection and street cleansing vehicles on our streets. The new fleet is compliant with the latest Euro 6 standards and emit lower levels of nitrogen oxide, carbon monoxide, hydrocarbons and particulate matter. The cabs will be fitted with new ICT systems, that will allow individual vehicles to be more responsive.

Phase 1 Start of new contract: 1 Feb 2021 – March 2022

A new commercial collection service will be launched in spring next year, targeting self-catering accommodation and generating income. There will be no change to household collection at this stage.

Phase 2 Transition: March 2022 – March 2023

Phased transition to new household collection service: weekly food, fortnightly rubbish and recycling collections.



Phase 3 Business as usual: March 2023 to end of contract

Two of the central aims of the new contract are to promote recycling and minimise waste. Here are the latest statistics for recycling in our area:

Cornwall Gateway Community Network Area									
Town or Parish	Residual Waste Per Property (kg)	Recycling Per Property (kg)	Green Waste Per Property (kg)	Kerbside Recycling Rate %	Green Waste Subscribers	Green Waste Subscribers %	Total Waste Per Property (kg)		
ANTONY	529	162	92	32.4%	46	23.4%	783		
BOTUS FLEMING	594	147	32	23.1%	33	9.2%	773		
LANDRAKE WITH ST ERNEY	459	140	39	28.1%	45	10.2%	639		
LANDULPH	607	151	31	23.0%	17	7.2%	788		
MAKER WITH RAME	316	119	22	30.9%	47	6.6%	458		
MILLBROOK	509	137	72	29.2%	221	19.7%	718		
SALTASH	424	127	27	26.6%	549	7.6%	578		
SHEVIOCK	386	151	57	35.0%	54	14.8%	594		
ST GERMANS	449	146	35	28.8%	72	9.2%	631		
ST JOHN	390	103	43	27.2%	20	10.6%	537		
TORPOINT	491	117	64	27.0%	724	19.0%	672		

Here are comparative statistics for other areas in Cornwall:

Top 10 performing wards (kerbside recycling)	Total kerbside waste per property (kg) 19-20	Kerbside recycling rate (inc. garden waste)	Garden waste subscribers (as at end Dec 2019)
Feock and Playing Place	721.07	41.59%	814
Wadebridge West	580.16	36.97%	416
Falmouth Boslowick	615.44	35.51%	365
Torpoint West	596.10	35.43%	414
Mullion and Grade Ruan	584.28	34.48%	445
St Agnes	648.28	34.26%	483
Altarnun	582.23	33.81%	218
Bude	531.21	33.80%	646
Truro Redannick	654.83	33.75%	554
Wadebridge East	628.96	33.55%	475

Bottom 10 performing wards (kerbside recycling)	Total kerbside waste per property (kg) 19-20	Kerbside recycling rate (inc. garden waste)	Garden waste subscribers (as at end Dec 2019)
Bodmin St Leonard	606.64	19.81%	146
St Dennis And Nanpean	725.16	19.61%	181
Four Lanes	655.19	18.79%	101
Camborne Roskear	679.53	18.07%	178
Pool and Tehidy	678.32	17.54%	186
Penzance Central	508.60	17.44%	118
Penzance East	608.83	17.04%	125
Newquay Central	546.46	16.59%	27
Redruth North	659.06	15.50%	156
Camborne Trelowarren	613.24	15.43%	79

5. Winter Maintenance

Our precautionary salting network sets out 25 pre-determined routes, covering over 1,421km (883 miles) of the road network in Cornwall. The routes cover all A and B roads and other roads with high-volume traffic, which account for around 80% of daily movements, and prioritise sites such as hospitals, and secondary schools. Please note the A30 from Saltash to Penzance and the A38 are the responsibility of Highways England.

Track when and where Cormac plan to salt routes at www.cornwall.gov.uk/gritting.

To report urgent emergencies of ice or snow on the road that is resulting in hazardous conditions, telephone 0300 1234 222 (24-hour service).

6. Green Red Buses

More new low-emission buses will be taking to Cornwall's streets over the next few weeks as part of a £16.5m investment into public transport. Part of the Transport for Cornwall fleet, the Euro 6 vehicles are the latest generation of cleaner diesel buses.

Go Cornwall Bus won the tender earlier this year to run the Transport for Cornwall network of bus routes supported by Cornwall Council, which includes the number 71 bus route to Derriford Hospital. To deliver the new service, the company ordered 92 new buses of varying lengths and heights to cope with Cornwall's varied road network and narrow streets.

Half of the new buses were delivered before the Coronavirus lockdown put a temporary halt on production. Now the remaining buses, which can take contactless payments, are on their way.

7. SEN Survey

Cornwall Council is launching its biggest ever local engagement exercise to help shape the future of Special Educational Needs (SEN) in Cornwall.

The online Survey is an opportunity for young people, families, the voluntary sector and carers for Cornish children and young people to say what is working well and what could be improved. The results of the survey will then be used to help shape the services and the SEN Strategies into 2021 and beyond. The survey will run until November 30th.

https://www.cornwall.gov.uk/education-and-learning/schools-and-colleges/special-educational-needs-file/send-events-and-information/sen-survey-2020/

8. Anti-Social Behaviour

Cornwall Council has a Cornwall-wide team of 5 ASB Caseworkers with one ASB Manager. (There is one other ASB Caseworker based in Penzance, jointly funded with Penzance Town Council.) The ASB Caseworker in our area attends the Safer Saltash meetings and has a proactive involvement in Saltash issues.

There has been a 9% increase in ASB across Cornwall, including drug dealing, aggressive begging and rough sleeping.



We strongly encourage anyone witnessing ASB to report it through the correct channels rather than using social media. https://safercornwall.co.uk/support-report/

Report Anti-Social Behaviour

Anti-social behaviour covers a wide range of acts that include verbal abuse, vandalism, joyriding, criminal damage, throwing missiles, underage drinking or engaging in threatening behaviour.

Ring: 101 (Police, non-urgent crime number) Ring: 0800 555 111 (Crimestoppers) Ring: 0300 1234 232 (Cornwall Council ASB Team) In an emergency ring 999 Email: 101@dc.police.uk

Report noise nuisance

Neighbour noise, such as loud music or barking dogs can constitute a statutory nuisance if it causes an unreasonable interference to the use and enjoyment of your home.

Ring: 0300 1234 212

Report Drug Litter

If you find discarded needles or drug-related litter, do not attempt to pick them up. Ring: 0300 1234 141 www.cornwall.gov.uk/needles

Report Rubbish & Graffiti

To report graffiti, fly tipping, littering, abandoned vehicles and dog fouling please use the "Report It" pages on the Cornwall Council website. www.cornwall.gov.uk/report-it

Worried about a child?

The Multi-Agency Referral Unit (MARU) provides advice and guidance about the wide range of services available to children and families in Cornwall.

Ring: 0300 123 1116 Worried about a young person with drug or alcohol problems? Contact YZUP Cornwall (formerly Addaction) Ring: 0333 2000 325 https://www.wearewithyou.org.uk/services/

Worried about an adult?

Everyone has the right to live their life free from violence, fear and abuse, but not everyone can protect themselves. If you're an adult experiencing abuse or neglect: **Ring: 0300 1234 131 (Out of hours number: 01208 251300).**

Domestic Abuse and Sexual Violence

Anyone can experience domestic abuse or sexual violence – it affects people of all ages, regardless of gender, sexuality, ethnicity and background. If anyone is in danger please call the police on 999. If you ring 999 but can't talk, make sure the police know you are there by coughing or tapping the handset, or by dialling 55. **Ring: 0300 777 4777**

Sexual violence

For safety, support, forensic medical facilities, sexual health advice and counselling to women, men, young people and children. **Ring: 0300 303 4626**

Rough Sleeping

Ring: 0300 500 0914 www.streetlink.org

Councillor Hilary Frank Councillor Derek Holley Councillor Sheila Lennox-Boyd Councillor Sam Tamlin