

The A38 – dealing with concerns over road safety

This road is one which has evolved over time and is now a busy strategic road carrying significant volumes of traffic (AADT). Communities and the agencies involved in managing how our roads are used are trying to find ways to make sure that users stay safe on the route. Highways England and Cornwall Council are working together on how road layout can be changed to improve safety but keeping safe is also about how the road is used by those on it. As an arterial route serving the communities along its length for commuter and through traffic, it also sometimes carries agricultural traffic and must deal with a challenging topography. This route is one of the main commuter routes into Plymouth for work.

Over a period of 5 years there have sadly been 10 fatalities and a significant number of serious injury collisions. Studies of where the people injured on Devon and Cornwall's roads live show that, per head of populations East Cornwall's older and younger road users are overrepresented. Additionally, East Cornwall residents are overrepresented in the number of injury collisions for all motor vehicle users, a large proportion of whom are commuting or travelling as part of their work.

In September we will be launching an A38 "corridor initiative" to start to address some of these issues, it will involve inputs from different agencies at different times over the coming months. This will coincide with the Project EDWARD initiative to reduce fatalities on our roads which is running from 14th -18th September and has a focus on 'work related road risk' : all employers with more than 5 staff that carry out driving activities as part of their role have a duty through legislation to manage this risk effectively, ensuring that driving for work activities don't endanger drivers or other road users. Every day in the UK 150 vehicles driven on company business are involved in a collision resulting in injury. The Highways England programme 'Driving for Better Business' will be looking to engage with businesses and business organisations along the route to raise awareness of work related road risk and the steps they can take to reduce their levels of exposure to it.

For older users we will be looking to identify those who may be particularly vulnerable or at risk of injury collisions along the route and will provide guidance on coping strategies for dealing with the issues that arise as we get older. This will include general guidance, referrals to assessments to assist, potential coaching from a trained driving instructor. We will look at how we can deliver these services in ways that recognise the changing circumstances we currently face. We will be delivering this support in several ways including at the roadside, via communities and public sector organisations. This might include help with sight checks, and alternative travel arrangements, or route selection.

For younger and aspiring drivers, we will be looking at new ways of social distancing techniques to explain the impact and risks associated with being new drivers, by targeting key messages through the Learn2Live programme in educational outlets along the route. We will also be looking at whether new car enthusiasts who might be using the route to travel further afield could be made aware of issues that affect them and their vehicles, using an approach used elsewhere in Cornwall.

Vehicle speed was identified as a factor in half of the collisions in the 5 year period, there will be enforcement of the speed limit and other offences which are associated with behaviours which increase the chance and severity of collisions. Police officers will where appropriate offer advice on how these drive the risk of collisions and impact they have on society. There will also be support from safety camera operations.

Communities can also make a difference, and the police will be making road users, communities, businesses and organisations along the route aware of how they can submit video footage of offences via their Op Snap portal for potential prosecution.

There will be a programme of interventions along the route over the coming months, which will be supported by various agencies.

As if there isn't enough going on at the moment as a result of an additional lockdown, more people on furlough or even worse, being made redundant and businesses going under with all the problems and worries that that entails, it's also that time of the year when loan sharks are traditionally more active than ever and with Christmas on the horizon, vulnerable people will be targeted more than ever by these criminals as the need for money and for a celebration looms ever closer.

As a result I have laid on a series of awareness talks on loan sharks and the Illegal Money Team between now and Christmas and the dates and times of these talks are on the attached document.

This time around I have made all these talks "public" as opposed to "private" on Eventbrite so even though you and your teams may have already come along to a talk previously, can I ask that you cascade this out across your organisation, to your networks and to your partners so that the message can reach out to as many people as possible across Devon & Cornwall to the dangers of borrowing of loan sharks.

Eventbrite Links – All The Talks Start @ 10:30

23rd Nov – Available To Book From 30th Oct

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127312792991>

26th Nov – Available To Book From 2nd Nov

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127312929399>

30th Nov – Available To Book From 6th November

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127313053771>

3rd Dec – Available To Book From 9th November

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127313210239>

8th Dec – Available To Book From 14th November

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127313926381>

10th Dec – Available To Book From 16th November

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127314026681>

15th Dec – Available To Book From 21st November

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127314064795>

17th Dec – Available To Book From 23rd November

<https://www.eventbrite.co.uk/e/loan-sharks-lockdown-an-intro-tickets-127314100903>

Briefing Document – Driving for Better Business Programme

Information

Driving for Better Business (DfBB) is a **free to use** road safety programme delivered by Highways England and backed by HM Government and is aimed at reducing ‘work related road risk’. Approximately a third of all collisions on the HE network involves vehicles being used for work purposes, causing social, economic and environmental harm to individuals, businesses and UK plc.

What is Work Related Road Risk?

It is the risk that an employee could be involved in a collision while driving for work, with potential of injury to the driver and other road users and the associated costs to business and reputation.

Legislation

Employers have a legal duty under health and safety legislation to manage work related road risk properly. HASAWA 1974 requires employers to put policies in place to minimise the risks associated with work-related driving, ensure that all staff follow those policies and working practices and activities don't put drivers at risk and other road users at risk.

Driving for Better Business

Aim – To improve awareness of work related road risk, employers duty of care and employees' responsibilities within both the public and private sector in England.

Ambition – To bring about a radical change in how employers think about work related road risk.

Mission – To improve compliance for all those who drive for work and to demonstrate the significant business and environmental benefits of managing work related road risk more effectively.

How is the programme delivered?

The programme is delivered through accessing the DfBB website:

(<https://www.drivingforbetterbusiness.com/>), registration is free, all the available resources on the website are free to use.

Registering on the website provides access to a gap analysis tool which takes the user through 50 questions relating to their work-related road activities and provides indicators as to where their performance could be improved. Free resources, guides and tools help the

user to reduce business costs, reduce the potential harm to employees and other road users and reduce environmental impact.

DfBB Champions

Established users of DfBB have gone on to be Champions of the programme and provide details on the website of it has been of significant benefit to their operations including the publication of policy documents for review.

Business and organisations who have obtained Champion recognition include:

Amey

Gateshead Council

McLaren

ClancyDocwra

North Yorkshire Fire and Rescue Service

Kent Fire and Rescue Service

Glenn Bullock

Mobile: 07305 804792

e-mail: southwest@drivingforbetterbusiness.com

SAFER CORNWALL Annual Performance Report 2019/20

Kernow Salwa

Our Partnership Plan 2019-2022 aims to deliver **four priority outcomes**. These were highlighted through our strategic assessment as important ways for us to improve how we work together, deliver our strategies more effectively, reduce harm and really make a difference to the people of Cornwall.

Empowered communities

Our communities understand the issues in their local area and get involved in the solutions

A multi-skilled workforce

Our staff can assess risk and vulnerability across all our priority areas and intervene at the first opportunity to prevent escalation of harm

Effective support for people with multiple problems

Multiple problems are addressed together, and people are not sent from service to service and do not have to keep retelling their story

More positive work with offenders

Support to prevent and change abusive behaviour, at the same time ensuring that we get the best outcomes for victims

From the middle of March, all partners **prioritised their resources** into providing the **COVID-19 emergency response**, supporting communities, reducing risks and developing new ways of working to **support the most vulnerable** in our community.

The Council's Communities Service has taken the lead role in the development and delivery of the governance structure from the cells through to the Local Resilience Forum. At the point of writing, in early June, **partners continue to work together in the response phase**, alongside bringing together the **evidence and planning** needed to **support the recovery phase**.

Overview

The following table shows a summary of 2019/20 performance for the measures that we have chosen to monitor progress towards delivering our four priority outcomes:

- Performance for **90% of the measures** (19 out of the 21 measures with set targets) **achieved targeted levels** or came very close to achieving this level;
- There were **only 2 indicators where we failed to achieve** the required level - the crime rate for Violence with Injury and the proportion of young people not coming to attention for anti-social behaviour after having received a warning/intervention;

- We have not yet been able to update RTC data for this report (latest is 2018).

Priority / focus area	Green	Amber	Red	Monitor only	No data	Total
Crime	4	1	1		1	7
Empowered communities	1	1				2
Multi-skilled workforce				1		1
Complex needs	3	4		1		8
Offenders	2	3	1	2		8
Total	10	9	2	4	1	26

The table below illustrates the progress we have made against the projects in our Delivery Plan. This also includes our core work plan as well as projects that form part of our response against our priority outcomes.

- We have achieved **positive outcomes in just under three quarters of our projects** outlined in the Delivery Plan. There are some concerns for 20% of projects although this mostly relates to timelines having to extended and a lack of capacity in parts of the system;
- There are 3 projects where we are currently unable to report end of year progress (see the update under Offenders).

Priority / focus area	On Target	Some concerns/ behind schedule	Significant concerns	No update	Total
Empowered communities	8				8
Multi-skilled workforce	4				4
Complex needs	9	2			11
Offenders	2	2		3	7
Core Plan	13	7			20
Total	36	11	0	3	50

Highlights

4,050 people trained in **Modern Slavery** awareness

9% of heroin users completed treatment drug free – in the **top quartile of national performance**

New ASB strategy developed and will go live in 2020

Dedicated **ASB** case worker for **Penzance** has had reduced ASB & improved **residents' perceptions**

188 businesses signed up to be a "safe space" for victims of domestic abuse

3rd lowest crime rate in our most similar partnership group nationally

Over 6000 calls to the Domestic Abuse and Sexual Violence helpline

Time Credits **exceeded all targets** and was commended in the national impact assessment – funding secured to work with families until 2021

Business crime assessments completed in 8 Safer Towns

DASV social media campaign **reached over 20,000 people**

8,400 people trained through **WRAP**

New housing protocol to improve support for people with drug and/or alcohol issues

374 people completed suicide First Aid courses (ASIST)

1,900 people trained to identify risk and intervene early for drugs, alcohol and mental health issues

The Naloxone Programme has **prevented at least 78 deaths** in the last 5 years

Healthy Relationship Programme delivered to 4759 pupils and 112 parents across schools in the Safer Towns in Cornwall.

Flagship Safer Towns programme seen as best practice in the peninsula

150 people attended the 2019 **Domestic Abuse and Sexual Violence conference**

New **community DA Prevention Programme** launched to help people with abusive behaviours

What didn't go so well?

Safer Towns – local engagement on housing support services

- Over the year, concerns have been raised about **placements of housing support services** for individuals with complex needs in some of our Safer Towns. These placements have **triggered concerns** from residents and elected members, worried about the **impacts on crime and anti-social behaviour** and the **lack of prior consultation** within the local area, particularly the Town and Parish Councils;
- More timely communication with partners** would have helped to assess the community impact, identify what else may have been needed to **mitigate any potential issues** prior to placement and **gain local support**;
- One example is the placement of the **Cold Weather Provision for Rough Sleepers in St. Austell**. The **Safer St Austell** partnership put a response in place very quickly to **manage the impacts on the community** and provide **public reassurance**. They co-ordinated a swift and visible multi-agency response including extra patrols, outreach support to rough sleepers and others with complex needs and CCTV, and positive communications (both internally and local media).

Anti-social behaviour cases were complex and challenging

- Performance measures for ASB warnings failed to meet set targets for the year – there have been some **highly complex cases** which have had an adverse effect on performance and the level of **enforcement action has substantially increased**;
- After a low first quarter, warning levels stabilised** over the year with 70% of anti-social behaviour cases not coming to our attention again. 367 warnings have been issued to both adults and young people in Cornwall with 257 of them being de-escalated;
- This year, agencies have worked in partnership to tackle premises disorder which has led to **9 Closure Orders** granted across the County. In addition, **14 Criminal Behaviour Orders** have been obtained on the most persistent offenders. **6 Civil Injunctions** have been obtained as well as **5 Community Protection Notices**.

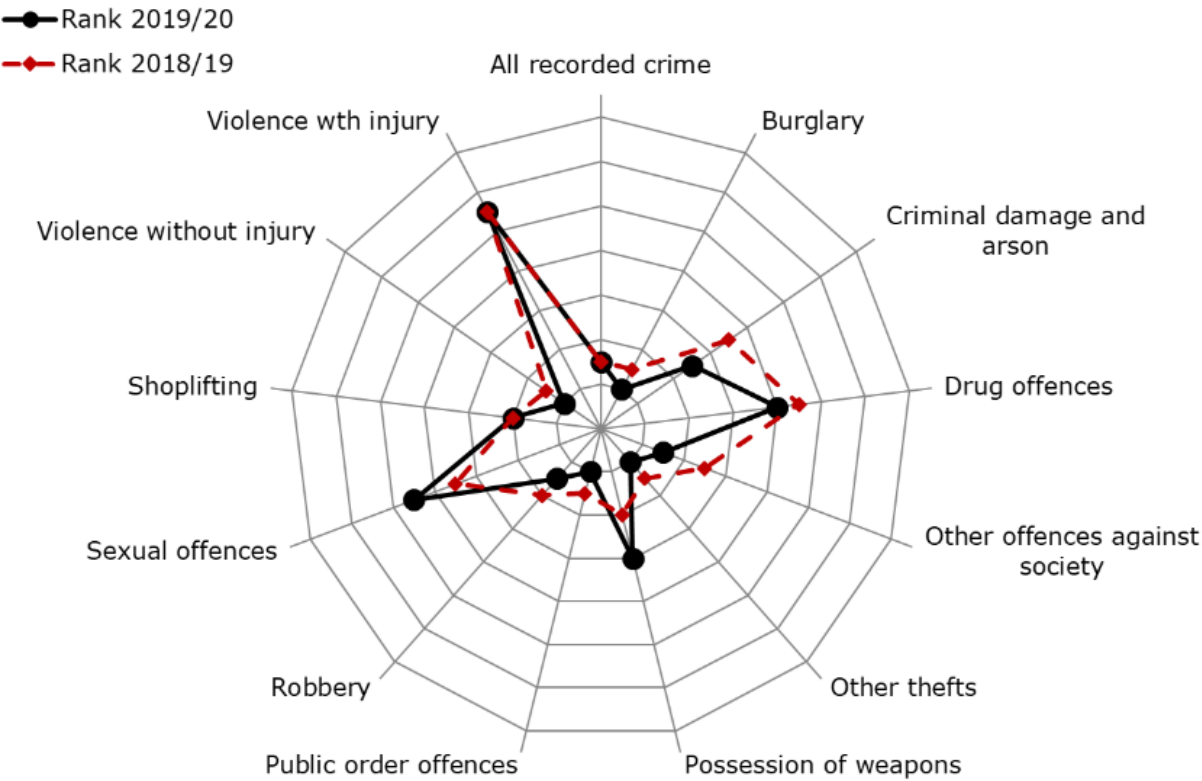
Violence with Injury

- Cornwall has higher rates of **violence with injury** compared with the average for similar areas in the UK and, although the rate of increase has stabilised, we have **not achieved any improvement in ranking** amongst our family group. It is of note, however, that we have seen an **11% reduction in the most serious violence** compared with last year;
- The main contributory factor is a **rise in alcohol-related violence**. We are seeing more crimes happening **in our town centres outside of the Night Time Economy** (day time and early evening) and **inside people's homes, but not domestic abuse related**. **Problem solving sessions** are being held with Safer Towns partnerships to explore the issues and develop solutions.

Community Safety Dashboard

Indicators	Incidents / rate per 1000	Rank	DoT	Change	Status
All recorded crime	27,927 / 49.8	3	▶	-5%	
Violence with injury	4,748 / 8.5	11	▲	2%	
Violence without injury	6,826 / 12.5	2	▶	6%	
Burglary	1,382 / 2.5	2	▼	-27%	
Shoplifting	1,688 / 3.0	4	▶	-20%	
Anti-social behaviour	10,515 / 18.5	-	▼	-15%	
KSI road traffic casualties (2018)	303 / 0.5	-	▶	1%	

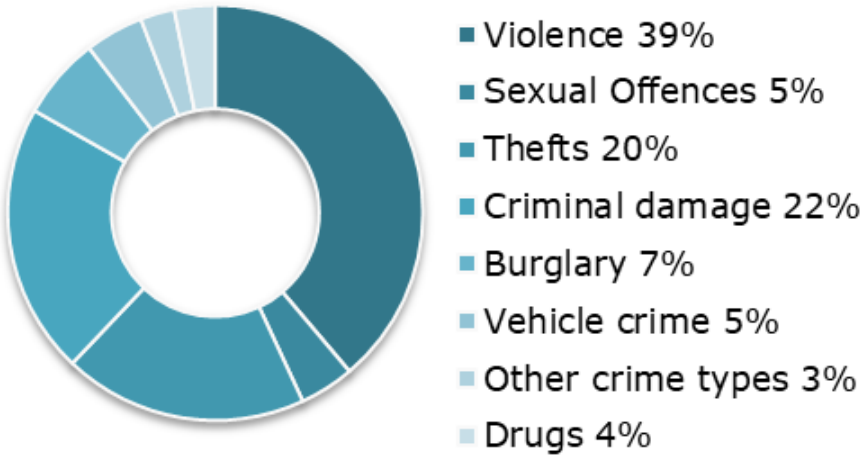
- Compared with other community safety partnerships in our family group, in 2019/20:
- **Cornwall's crime rate remains low and is reducing** – by the end of the year, we had the third lowest crime rate in our family group. The volume of crime reduced by 5% or by 1,320 offences when compared with the previous year;
 - We have **improved our rankings** for criminal damage, burglary, other thefts, drugs offences, robbery, public order offences and violence without injury compared with last year;
 - Cornwall has **higher rates of violence with injury** and, although the rate of increase has stabilised (+2%), we have not achieved any improvement in ranking amongst our family group;
 - We have seen a **20% reduction in shoplifting** compared with 2018/19, but have narrowly failed to meet our comparative target of being ranked 3rd or higher due to other areas in our family group also seeing a big drop in this type of crime;



Breakdown of all recorded crime

Recorded crime data provided by the police to Amethyst covers the 12 month period up to **31 March 2020**.

The proportion of **violent crime has increased to 39%** (from 36%) compared with the same period last year.



Both **violence with and without injury have increased** over the last 12 months by 2% and 6% respectively.

- We are continuing to see increases in **drug-related crime and possession of weapons** offences in Cornwall, much of which is linked to more proactive activity around County Lines and exploitation;
- Possession of drugs offences has increased by 14% or 102 offences and possession of weapons offences have also increased by 14% or 40 offences. It should be noted however that **drug trafficking offences have reduced over this period**.

Notes on the data

Benchmarking involves comparing the performance of Safer Cornwall community safety partnership (CSP) against our most similar group (MSG) of 15 CSPs nationally.

Interpreting the spider diagrams

Rates per 1000 population provide a standardised measure to compare the levels of crime in the Peninsula with the average for other areas in England and Wales with similar characteristics (known as 'most similar groups'). The spider diagrams show the ranking of our local crime rates in our most similar group, with a rank of 1 (lowest crime rate) in the centre and higher ranks (comparatively high crime rates) towards the outer edges.

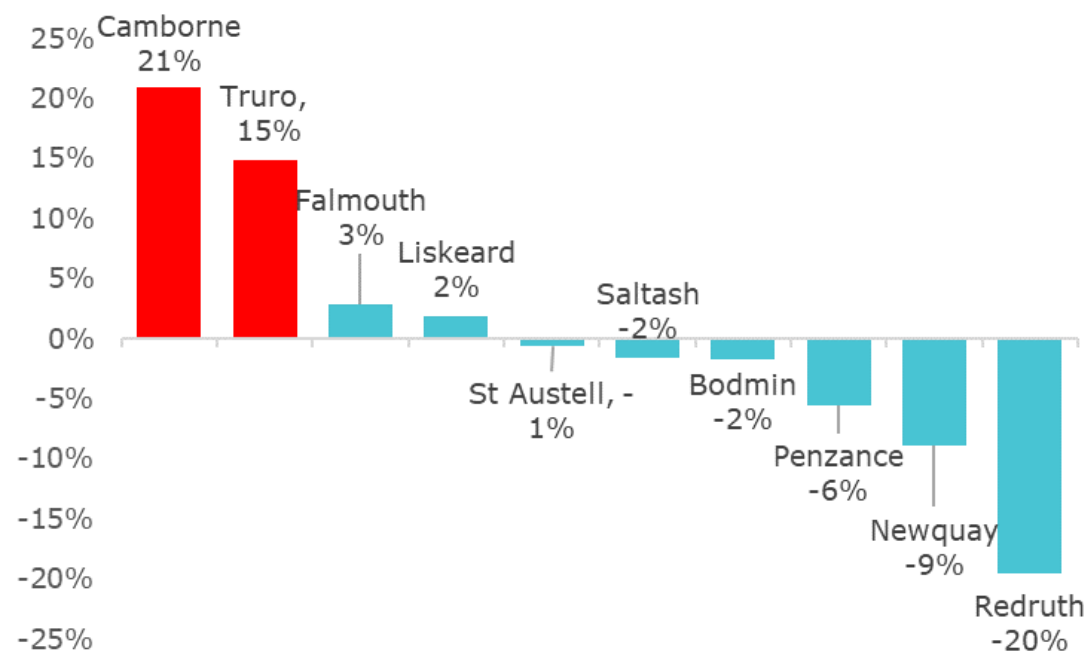
Violence with Injury

Cornwall has higher rates of **violence with injury** compared with the average for similar areas in the UK and, although the rate of increase has stabilised, we have **not achieved any improvement in ranking** amongst our family group.

- It is of note, however, that we have seen an **11% reduction in the most serious violence** compared with last year.

The volume of violence with injury has remained **relatively stable across the ten Safer Towns** with a small 1% increase, however when you look at the individual towns we can see that there are some substantial differences.

- The chart below shows the change in crime by town compared with last year. We have seen large rises in Camborne and Truro, with increases of 21% (62 offences) and 15% (46 offences) respectively;
- At the other end of the scale we can see that Penzance (-6%), Newquay (-9%) and Redruth (-20%) have all seen **significant reductions** in the number of violence with injury offences;
- The towns of Falmouth, Liskeard, St Austell, Saltash and Bodmin have seen no significant change compared with last year.

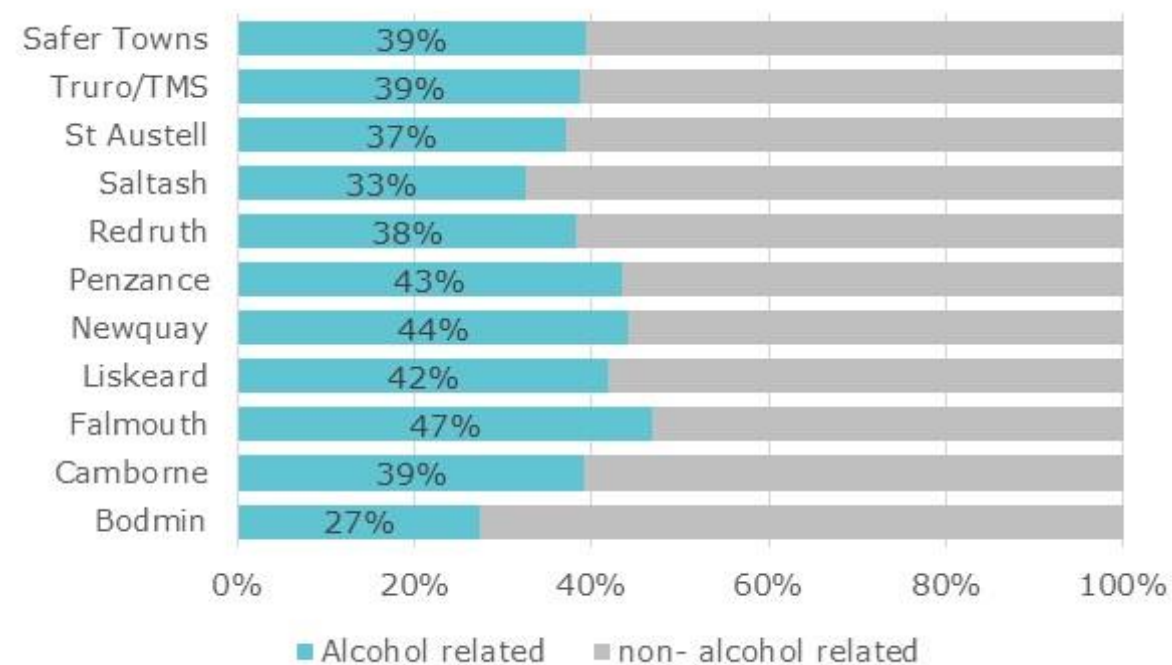


To understand trends in types of violence, Violence With Injury can be divided into 3 categories; domestic abuse, night time economy (NTE) and Other.

The make-up of Violence With Injury differs between each town with some towns seeing increases in domestic abuse (Camborne, Liskeard and Truro) and others seeing increases in NTE offences (Camborne, Falmouth and Saltash). Truro, Liskeard and Bodmin have also seen increases in Other Violence (non-domestic and outside the NTE).

The main contributory factor however is a rise in **alcohol-related violence** which has increased by 15% or 124 crimes (across the Safer Towns) compared with last year. We are seeing more crimes happening **in our town centres outside of the Night Time Economy** (day time and early evening) and **inside people's homes, but not domestic** (so may be between people who know each other but are not related or in a relationship) – these types of crime are grouped under "Other Violence".

The chart below illustrates the proportion of violent offences where alcohol is recorded as a factor, with **Falmouth, Newquay and Penzance** having the highest proportions of alcohol-related offences. **Problem solving sessions** are being held with Safer Towns partnerships to explore the issues and develop solutions.



What is Violence With Injury?

Violence With Injury covers a broad spectrum of harm, ranging from minor assaults to serious wounding and attempted murder.

In the last year, **Serious Violence accounted for 9% of all Violence With Injury** (including attempted serious assaults).

Offences of **actual bodily harm (ABH) make up 86% of the total number of Violence With Injury offences**, with the remainder being made up of more uncommon offences such as poisoning and being in charge of a dog dangerously out of control.

Anti-Social Behaviour

Anti-social behaviour incidents reported to the police **dropped by 15%** over the course of 2019/20 compared with last year and all types of anti-social behaviour reduced in number. By area, the **highest volume reductions** were in three of the Safer Towns – **Penzance** (-40%/419 incidents), **Newquay** (-19%/168 incidents) and **St Austell** (-16%/160 incidents) – and the **China Clay area** (-24%/126 incidents).

The performance measures for successful interventions with adults and young people, however, failed to meet set targets for the quarter – there have been some **highly complex cases** which have had an adverse effect on performance and there has been a **substantial increase in enforcement** action over the year.

- This year, agencies have worked in partnership to tackle premises disorder which has led to **9 Closure Orders** granted across Cornwall. In addition, **14 Criminal Behaviour Orders** have been obtained on the most persistent offenders. **6 Civil Injunctions** have been obtained as well as **5 Community Protection Notices**.

Young people

- The overall percentage of de-escalations has remained stable at 70% for Q1-Q4 with 105 out of 149 cases being de-escalated. Within this period, 13 prevention referrals were made to the Youth Offending Service for support, 1 safeguarding referral was made and 5 families requested assistance from the Together for Families programme.

Adults

- During October, November and December, 47 warnings were issued on adults with 35 of them (74%) being de-escalated in Q3. This brings the overall percentage of de-escalations to 70% for Q1-Q4 with 152 out of 218 cases being de-escalated in year;
- Cornwall Council's **Anti-Social Behaviour Team has worked with Devon and Cornwall Police and other agencies** to partially close residential properties where persistent anti-social behaviour concerns have been reported. A **Partial Premises Closure** allows only those who habitually reside at the property to remain there;
- The first closure was on a property in Penzance, following increased reports of alcohol fuelled behaviour and use of illegal substances. Following the order, **agencies have been able to increase support** for the residents to help sustain their tenancy. A premises in Wadebridge is now closed to all except the usual residents. In addition, a Criminal Behaviour Order was obtained on 2 persistent offenders.

Premises closed to protect residents from ASB and reduce COVID risk

- Throughout the lockdown period, Cornwall Council's Anti-Social Behaviour Team has worked closely with Devon and Cornwall Police and other agencies to **robustly tackle escalating anti-social behaviour** in residential properties;
- This has resulted in **5 successful applications** to the Magistrates Court for Partial Premises closures in Penzance, Bodmin, Wadebridge, Launceston and Liskeard. This provides respite to local residents and also helps prevent the spread of COVID-19.

Case study: Positive impact of having a dedicated ASB caseworker in Penzance

The 12-month pilot, jointly funded between Cornwall Council and Penzance Town Council, started in June 2019. A survey undertaken at the end of the summer in Penzance found that **41% of people thought that things had improved** since the caseworker had been in post and another 18% felt that things had got worse initially but are now improving.

A review of the latest police data shows that compared with last year, all recorded crime in the town has reduced by 9%, with the greatest reductions seen in shoplifting and public order offences.

Initially, following local agencies' work to increase awareness of the importance of reporting, reported levels of anti-social behaviour in the town increased. All of the additional work and resources put in to tackle the problem has since achieved a notable improvement, with the latest figures showing a reduction of 40% compared with last year, particularly in **anti-social behaviour linked to street drinking** which has **reduced by 61%**, compared with a reduction of 13% overall across the other nine Safer Towns.



Additional powers for frontline officers to tackle anti-social behaviour

- Anti-Social Behaviour Caseworkers have been delegated powers** by the Police Chief Constable to tackle anti-social behaviour as part of the **Community Safety Accredited Scheme (CSAS)**. The additional powers include confiscating alcohol from young people whilst out on patrol. This is in addition to ASB Caseworkers being able to request names and addresses for the purpose of anti-social behaviour;
- Anti-Social Behaviour Caseworkers also received **fixed penalty notice training** to assist when enforcing alcohol-related Public Space Protection Orders. These are currently in place in all of the Safer Towns across Cornwall and surrounding areas.

Weekly drop-in sessions support residents to report their concerns about ASB

- Camborne Police and local Anti-Social Behaviour Caseworker have **piloted a weekly drop-in session at Camborne Information Service**. This was put in place to encourage members of the public to **report and discuss their crime and anti-social behaviour concerns** in the town and to provide reassurance to the community that ASB is being tackled effectively. This has since been expanded to Redruth but a more suitable location now needs to be found in Camborne;
- A drop-in session was also provided at **Helston Guildhall**, in response to concerns raised by residents and Helston Town Council.

Priority Outcome: Empowered Communities

Indicators	% of residents	Target	DoT	Change	Status
Residents agree that the Council enables residents to influence local decision making	21%	Improve (baseline 17%)	▲	+4%	
Residents agree that the Police and Council are dealing with the ASB and crime issues that matter	43%	Improve (baseline 43%)	▶	0%	

Following the 2017 survey, Cornwall Council has conducted a telephone survey with a **smaller question set twice per year**. The Residents' Survey now interviews **500 residents** of Cornwall, who are selected to be representative of the local population in terms of their age, gender and area of Cornwall. The local decision-making question was reinstated in the November survey.

Project/activity	Status	Project/activity	Status
Safer Towns Programme	On Track	Community engagement events	On Track
Partnership Media and Communications Plan	On Track	Hate crime action plan	On Track
Safer Cornwall website and social media	On Track	Devolution programme	On Track
Community engagement events	On Track	Strengthening Community Network Panels (CNPs)	On Track

Cornwall leads the way on Devolution

- Research published by Locality in 2019¹ highlighted **Cornwall's devolution programme as a national leader** in this field of activity. The reports were underpinned by research undertaken by Exeter University and involved talking to local councils in Cornwall about their experiences of local service delivery so far;
- The Neighbourhoods Overview Scrutiny Committee received a report in November 2019 where they **supported a 'place based' approach** for the programme and working with other services of the Council to deliver the **best possible outcomes for residents**.

¹ <https://locality.org.uk/wp-content/uploads/2019/09/Power-Partnerships-Learning-on-localism-with-four-local-authorities-2019-.pdf>

Sexual Abuse and Sexual Violence Awareness 2020 Week 3rd-9th February

- The Domestic Abuse and Sexual Violence Team supported Sexual Abuse and Sexual Violence Awareness Week 2020 with a conference focusing on the impact of SASV on **Children and Young People** and a substantial social media campaign promoting the **#ItsNotOK** movement;
- Our **social media campaign** was very successful, **reaching over 20,000 people** and increasing the followership of Safer Cornwall's pages, the number of videos viewed as well as engagement with the post;
- The **conference was full to capacity**, with 150 attendees from Health, Education, Local Authority and Voluntary sectors, and received great feedback.



Safer Towns

A full annual report on the ten Safer Towns is provided as an appendix to this report.

Highlights

- Across the 10 Safer Towns, as part of the **national 16 days of action against gender-based violence**, we launched a new awareness campaign for Domestic Abuse and Sexual Violence. We held multi-agency walkabouts in all 10 towns across the 16 days where partners **visited over 200 businesses** to raise awareness of domestic abuse and to highlight the support services available locally.
 - During the walkabout we provided merchandise with **key support contact details** to businesses, particularly hairdressers, salons and barbers.
 - We provided signposting information and advised what to do if someone discloses that they are experiencing **domestic abuse** to staff.
 - In addition, we promoted the Safer Cornwall downloadable employment policy template as well as offering additional training.

Improved help and advice about reporting crime and anti-social behaviour and getting support

- **Pocket sized Z-cards** providing help and advice about reporting crime and anti-social behaviour have been made available across Cornwall and have been **widely praised** for making this information more accessible, particularly in towns that are not part of the Safer Towns programme. **This is part of a proactive communications strategy** that aims to promote the wide range of services and support available and build public confidence;
- Local engagement sessions have **reinforced the important role of good communications** in helping residents to feel safe and be safe – low levels of confidence in reporting mechanisms, particularly the 101 number, and concerns about a lack of visible police presence are recurrent themes.
- There has been a **strong focus on supporting young people** across the Safer Towns with the following activity having been undertaken:
 - Safer **Bodmin** delivered a joint project with 24 young people with additional educational needs. The **3-day activity programme** provided by Cornwall Fire and Rescue Service's Phoenix team provided fire service training and activities to motivate the young people to achieve positive goals, to improve teamwork and communication skills, to build self-esteem and provide positive role models.
 - Safer **Camborne and Redruth** ran two community events for young people in partnership with **Plymouth Argyle Community Trust** and partners from Safer Cornwall and the local area to engage with young people and their families and raise awareness of local support services.
 - Safer **St Austell** commissioned **two bespoke Young People programmes**, provided by the Phoenix Team and other Safer St Austell partners. This course was developed by Safer St Austell to engage young people in diversionary activities and provide safety and wellbeing information to support their development;
 - In response to the 2019 findings from the Young People Cornwall Knife Crime Survey, Safer **Liskeard** members were invited to meet with several young people and **East Cornwall Young MPs to discuss their concerns**. The learning from this consultation is underpinning the priorities for next year;
 - Safer **Falmouth** delivered **5 community awareness days** with Falmouth and Exeter Universities visiting hundreds of residents to raise awareness of local services, where to report any issues and strengthen community ties by working in **partnership with the University's Student Community Wardens**;
 - Ahead of the school holidays, in partnership with the Missing and Child Exploitation Group, **multi-agency walkabouts** were held in 5 Safer Towns. We visited areas and businesses in the town where we knew young people were more likely to gather, to **raise awareness of child exploitation** and how to report signs to staff and customers where signposting information was displayed.
- **Safer Saltash** has focused on the issue of people completing **suicide off the Tamar Bridge**. In early 2019, the Public Health Healthy Promotions team delivered a 'Suicide Talk' (3 hours) to a multi-disciplined group in Saltash focusing on businesses and community groups. Following on from this, a core group of 14 front line workers from the town were identified and trained in ASIST and became Suicide First Aiders.

- Safer Liskeard had a huge presence at St Matthew's Fair with the Fire Truck and Police and Crime Commissioner's roadshow trailer in the Cattle Market. The group also supported the multi-agency road safety campaign promoting key messages regarding speeding and **providing positive road safety information/advice** on the day of action targeting the A38 by Liskeard.

- An extraordinary **multi-agency Operational Group was coordinated in Truro** in the summer, in response to concerns raised regarding a group of vulnerable **young people** and escalating concerns about crime and ASB in the city. Partners organised an effective partnership response, informed by the model used by Devon's Turning Corners project, ensuring enforcement and intervention were effectively balanced and information was shared dynamically.
 - Priorities were to ensure enforcement and intervention were having best effect in supporting the young people. The weekly meetings focused on **disruption and intervention**, as well as ensuring correct Safeguarding process were being followed and aligning to other multi-agency meetings taking place.
 - Additional actions included an increase in patrols and visible presence from all agencies, extra programmes provided for young people and more targeted outreach support in identified 'hot spot' areas.
 - At the end of the summer partners agreed that, due to the de-escalation of the risk and improvement in crime and disorder, this concern had been addressed.
- A **Multi-Agency Operational Response Protocol** is being developed following lessons learned from Truro's model of working.

- Safer Liskeard are continuing to monitor the appropriate use of the **needle disposal unit fitted outside Sungirt Toilets** and have produced and fitted signs to support this initiative and promote We are With You (WAWY, formally Addaction) services. Joint outreach with WAWY has been conducted in target areas over the year to engage with vulnerable individuals and the public. The multi-agency group is prioritising raising public awareness of County Lines and exploitation of vulnerable people;
- **Truro Safe and Newquay Safe** have funded and implemented **anti-drink spiking kits** to licensed premises across both towns and provided information on how to use them and what support staff need to provide to anyone who suspects their drink has been spiked.

Targeted intensive response in St Austell

- Responding to an increase in street drinking and anti-social behaviour concerns from residents and businesses in St Austell town centre in January, Safer St Austell convened weekly operational meetings to ensure multi-agency work was taking place. This enabled the partnership to **share information dynamically and respond quickly** to the issue;
- The enhanced response included **additional patrols** by the Police and Cornwall Council's Anti-Social Behaviour (ASB) Team, **daily outreach support** by WAWY to anyone rough sleeping with additional support from local partners and a review of **drug related litter** and facilities available. **CCTV provision** across the town was used to support enforcement action taken.

Other achievements

- **Truro Safe** has been responding to issues within the City Centre regarding Street Drinking and ASB, the ASB Caseworker and Community Safety Officer have **visited premises** to provide reassurance and outline action being taken. They have also highlighted the importance of reporting incidents to the Police;
 - The partnership has been reviewing options available for **additional resources** in the City Centre and provisions **including CCTV. Disruption activity** is being undertaken and **additional outreach** support being provided by WAWY.
- The Community Safety Officers facilitated **Business Crime Assessments** with the **Southwest Business Crime Centre**, in collaboration with the Office of the Police and Crime Commissioner, in **Bodmin, Liskeard, Saltash, Newquay, Truro and Camborne**. The assessments were done in partnership with the Town Councils and respective Chamber of Commerce leads;
- **AirBnB visits** were conducted in Newquay by Cornwall Fire and Rescue Service to provide Home Fire Safety Checks but also to raise awareness of modern slavery and report any concerns to the Police. Awareness information was provided by Devon & Cornwall Police;
- Truro Safe attended **Holocaust Memorial Day** at Truro Cathedral to provide information and advice on Community Safety issues and promote support available for hate crime incidents;
- Safer Liskeard have worked with residents to improve specific geographic locations and took part in several 'clean up' initiatives throughout the year. Additionally, Safer Liskeard members conducted an environmental audit at Liskeard Scout Hut and made several recommendations on both crime prevention and fire safety.

Continued local partnership commitment during COVID-19

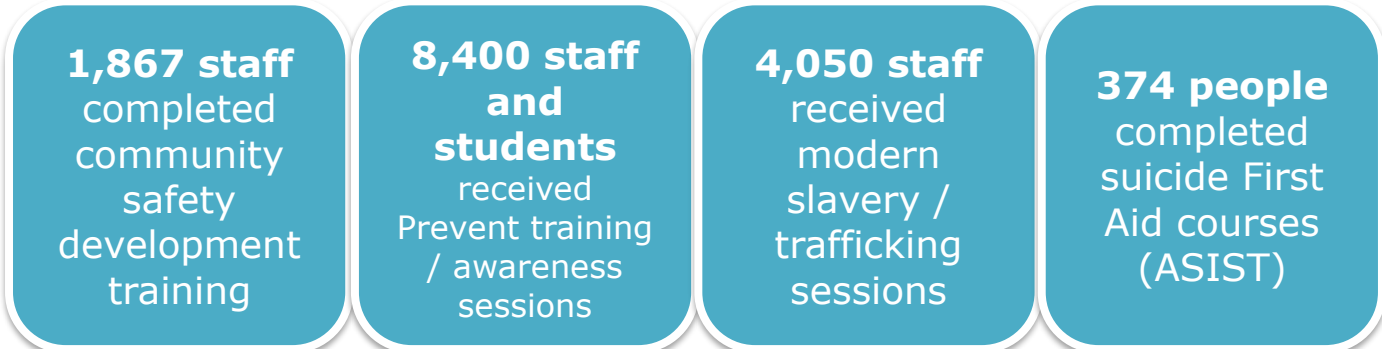
- The ten Safer Town partnerships are **continuing to meet virtually via skype**, following the model that the overarching Safer Cornwall partnership adopted at the start of the lockdown period. **All towns have agreed a pared back membership** for virtual meetings, with the full membership still receiving all papers and minutes etc. and being involved in any consultation or matters which require a vote;
- All towns have voted to **meet more frequently**, either weekly or bi-weekly, to ensure that regular dynamic intelligence and updates about the rapidly changing nature of crime and risk across the area is fed in and acted upon. The new model has been praised by members of the partnership who are still **fully engaged** and appreciate the **speed of actions and the frequency of the communications**.

Priority Outcome: A multi-skilled workforce

Project/activity	Status	Project/activity	Status
Community safety workforce development programme	Some Concerns	Workforce development – Modern slavery and exploitation	On Track
Community safety workforce development programme – radicalisation and counter terrorism	On Track	Community safety workforce development programme - Suicide First Aid (ASIST)	On Track

During the year the Community Safety workforce development programme has delivered the following sessions. The demand for **Dual Diagnosis, Motivational Interviewing and Domestic Abuse and Sexual Violence awareness training** is much higher than our capacity to respond. NHS Kernow has funded additional Dual Diagnosis courses.

Below are some examples of the positive feedback received throughout the year:



Community safety workforce development programme

Radicalisation and counter terrorism:

- During the year over 8,400 staff in education and the Voluntary and community sector have **received prevent awareness training**.

Modern slavery and exploitation:

- During the year 3000 people have been engaged though face to face delivery of Modern Slavery awareness, modern slavery conference and the e-training module.
- During the year more than 1000 people have been engaged though face to face delivery of High Risk Behaviour awareness.

Suicide First Aid (ASIST):
ASIST provides **Suicide First Aid skills** to anyone who may come into contact with a person at risk. During the year **374 people attended 24 ASIST courses**.

- A **bespoke ASIST course was delivered to key works and interested parties in Saltash** relating to ongoing work around the Tamar Bridge. In total 148 people have received ASIST training this year.

Community safety workforce development training

Locating venues able to accommodate our training courses free of charge across Cornwall is an ongoing challenge. The majority of our future courses are booked into Helford House, however, feedback shows requests for the training to be delivered in the West and East of the County as well as centrally. A sustainable financial model remains outstanding and is subject to review in 2020/21.

Priority Outcome: Effective support for people with multiple problems

Indicators	no. / % of service users	Target	DoT	Change	Status
Repeat cases at MARAC	31% (Q3)	less than 40%	▶	0%	
Number of people in specialist alcohol treatment	1,560	1,000	▲	11%	
Total number of non-opiate users in effective treatment	910	600	▲	6%	
Total number of opiate users in effective treatment	1,239	1,000	▼	-12%	
Opiate Users completing treatment successfully (and not re-presenting within 6 months)	8.8% (Q3)	Above Average (5.8%)	▼	-0.2%	
Non-Opiate Users completing treatment successfully (and not re-presenting within 6 months)	35.2% (Q3)	Above Average (34.2%)	▼	-5.3%	
Alcohol Users completing treatment successfully (and not re-presenting within 6 months)	36.5% (Q3)	Above Average (38.%)	▼	-5.3%	
Drug Related Deaths	28 in 2018	No target	▶		

Successful completions for alcohol and non-opiate users

Successful completions for opiate users are in the upper quartile of the national profile, however non-opiate, alcohol and non-opiate and alcohol drug groups are all below the national average.

The drug and alcohol service is operating at significantly over capacity – exceeding the contracted number of places by more than 40% (c. 3,700 people vs 2,600 contracted places) in the last year. **Performance is starting to decline, due to the sheer numbers in treatment, combined with continued impacts of the rise in crack cocaine use.**

There has been a small decline in the proportion of successful completions across all drug groups. Public Health England has predicted that performance will dip given the increased complexity of clients:

- Services are focussing more on the entrenched and treatment resistant drinkers
- The impact and proliferation of crack use has continued to impact over the year

Contract reviews with the young people's service, YZUP, indicate that we currently have **more young people in treatment than we have ever had previously**. Young people tend to be in treatment services for cannabis use, **however young people in Cornwall are more likely to be using illicit prescription drugs when compared with young people nationally**. Prescription drugs tend to be anti-anxiety and depression medicines that have been obtained from medicine cabinets or via the dark web.

Public Health England, through the DOMES report has **identified the following good practice during the year:**

- **Waiting Times for treatment remain low**, indicating that despite the significant capacity pressures within system, Cornwall remain able to offer rapid access to treatment;
- With the exception of crack cocaine, **levels of Unmet Need locally are lower** than comparable areas of similar population complexity;
- Early unplanned exits for all drug groups are low, suggesting that treatment in Cornwall and the Isles of Scilly is **meeting the needs of the population, reducing the risks of drug related death**;
- PHE commends the work to date on improving the uptake of HCV testing in services, which have resulted in some of the **highest rates of uptake nationally**. We would like to take the opportunity to **share the learning from Cornwall to improve HCV identification**, reducing the number of new infections, increasing diagnosis and increasing the numbers accessing treatment;
- Parental Outcomes in Cornwall are higher than national and regional comparators and will be contributing to **reducing exposure to trauma for the children of drug misusing parents**.

Cornwall leads the way nationally in saving lives with Naloxone

- Naloxone is an emergency antidote to opiate overdose, reversing the life-threatening effects of an overdose. **Cornwall led the way nationally by introducing Naloxone** into some complex needs supported housing services in 2009. In 2016 this was extended across **all complex needs and outreach services**. The project is now being expanded to include **community outreach and domestic abuse residential services**;
- Over the last ten years, **78 lives have been saved** by clients and staff in complex needs accommodation services;
- Since its inception, Cosgarne Hall has received an **innovation award** from the Charities Bank and in December 2019, Coastline Housing and the DAAT received a **Judges Recognition** for the Markel Third Sector Care Awards.

Project/activity	Status	Project/activity	Status
Routine Enquiry Into Adverse Childhood Experiences (REACH)	On Track	Suicide Awareness and Prevention	On Track
High Risk Behaviours workforce development training	On Track	Review of the Homelessness Strategy – 'It's never too early'	On Track
Virtual Multi-agency Case Management Hub MANTA	Behind Schedule	Together for Families Programme	On Track
Complex Needs Strategy and Delivery Plan	Some Concerns	Personal Budgets	On Track
Making Every Adult Matter multi-agency Complex Needs Project	On Track	IMPACT (Integrated Multi-agency Prevention and Assessment of Crisis Team)	On Track
Time Credits	On Track		

Case Study - Cornwall Time Credits

Cornwall Time Credits helps some of Cornwall's most vulnerable residents to identify their skills and earn time credits by helping in local communities. The program helps reduce social isolation and gives participants tools to make lasting changes in their lives. These spending opportunities provide extras in life which might not have been possible, such as trips during school holidays.

Time Credits have been used to support involvement in planning and service design, where clients take an active part. People report increased self-confidence and self-worth. Time Credits have been spent on leisure activities, which positively impacted health and wellbeing, and helping them on their recovery journey.

The Time Credits Project has been extended until March 2021 through funding from the Together for Families (TfF) Programme, and now enables Tempo to engage vulnerable families and young people.

- The Time Credits project met all targets on user groups, numbers earning and the creation of spend opportunities, and **Cornwall was highlighted in the national impact assessment** for the benefits delivered.



Complex Needs Strategy 'Complex Lives, Multiple Vulnerabilities'

The Strategy and Delivery Plan are behind schedule due to requests to make it an **all ages strategy** with sign-off required from the wider system and all relevant Boards. It has been presented to the Communities Board, with a proposal that it reports to the Mental Health Board as well as Safer Cornwall. It will come to the Safer Cornwall Strategic Board in autumn 2020. This extended time frame will also allow for **consultation through Health Watch** and **developing the Joint Commissioning/Systems Optimisation Group** in line with the enhanced scope of the Strategy.

Delivery on the following strands has progressed:

- Co-location hubs (Safe and Well)** - requirements included within the Liskeard and St Austell developments in-year and in plans for the One Estate Programme 2020 and beyond. Partners are reminded that this is linked to our ability to deliver savings as well as improve delivery;
- Multi-agency information sharing platform (MANTA)** has been successfully implemented with the MARAC and demonstrated to Reducing Reoffending, Together for Families and County Lines groups. Ready to roll-out for wider system use in 2020/21, with the next pilot in the ASB arena;
- New Outcome and Session Rating Scales** (ORS and SRS) were piloted in YZUP and Boswyns and workshops for redesigning drugs and alcohol services, utilising the tool have commenced, with a start date of April 2020.

Making Every Adult Matter – MEAM:

MEAM is **interrelated to the work on the Complex Needs Strategy**. A MEAM Strategic Board was put in place in 2019 with an operational Sub-Group. Work is underway to map the service provision and ensure that it is streamlined. Reporting on a MEAM cohort is taking place. A deep dive by Cordis Bright was completed in February 2020.

High Risk Behaviours Policy:

The High Risk Behaviour Panel is managing and supporting a number of complex cases, and a **review and evaluation of the process was completed**. The formal update to the partnership scheduled for April has been deferred due to the pandemic. The **bitesize guide for the High Risk Behaviours Policy** was completed and continues to be promoted by the Safeguarding Adults Board. Over **200 staff across a range of services** have been provided with High Risk Behaviours Awareness sessions through 'Lunch and Learn' and bespoke team/service sessions.

Joint approach agreed to funding, development and delivery of trauma awareness training

- Our **Complex Needs Strategy** highlights that those presenting to our commissioned services with multiple and complex needs have often **developed coping mechanisms** (such as drug and alcohol use, offending and challenging behaviour) to **deal with previous trauma and/or abuse**, alongside experiencing mental ill-health;
- Despite the growing research around the **impact of adversity in childhood**, those accessing our services often don't feel understood and people are still being **rejected**,

banned and evicted from services because they are 'too complex' or 'too vulnerable' or have already 'burnt their bridges'. Additionally, many **Serious Incidents and Avoidable Deaths** are people who have experienced traumatic lives;

- Following requests from providers, the DAAT facilitated meetings with other commissioners and lead practitioners with trauma experience to ensure a joint approach to the **funding, development and delivery of trauma awareness training** in order for services to deliver trauma-informed services;
- In addition, the DAAT is exploring with partners the development and funding implications of a **Trauma Informed Network** to give providers a forum to meet and share learning and experience.

Specialist housing provided for women with complex needs who have experienced domestic abuse – unique in the South West

- **A successful application** was submitted to the Ministry of Housing, Communities and Local Government's Domestic Abuse Fund, in partnership with Plymouth City Council and Torbay Council;
- Cornwall is the lead partner and will receive £88,000 from this grant which will provide a **further 12 months funding for the Vulnerable Women's Unit**, provided by Harbour Housing. This unit accommodates women with complex needs who are escaping domestic abuse and is the **only unit of its kind in the South West**;
- The support provides access to counselling, education, training, volunteering, healthcare and positive activities such as looking after the animals of their animal rescue initiative;
- The funding will also allow us to **increase the capacity of specialist Children and Young Person support within refuge accommodation**, helping children, young people and families build resilience and lessen the impact of Adverse Childhood Experiences.

DAAT Conference: End of Life Care for People with alcohol and drug use

- **130 delegates** attended the conference for professionals working in this area;
- Following a series of **deaths of people in local treatment services**, where terminal medical conditions of the heart, lungs and other organs were identified as contributory factors, a project was undertaken to improve access to **palliative and End of Life provision**;
- The DAAT, Cornwall Hospice Care, WAWY, Harbour Housing, St Austell Healthcare and NHS Kernow formed a project group with the aim of improving access to care for people with substance use and other complex needs (such as homelessness). This **supports health and social care priorities** around improving health and life chances for those with multiple and complex needs;
- Professor Sarah Galvani and Dr Sam Wright, who have developed and evaluated work in this area in Manchester, came as key note speakers. We are developing a partnership with Manchester Metropolitan University to share learning, so far being **the only two areas of the country exploring how to improve this area**;

- Subsequent work streams include:
 - **New care pathways** for referral to specialist support and nursing care
 - Substance Use added to the EOL **nurse training programme**
 - **Guidelines** in progress around provision of opioid pain relief
 - **Evaluation** of the Cornwall project work by Manchester Metropolitan University
- As a result of the work undertaken some outcomes to date have been:
 - Health and WAWY **staff feel more confident** delivering care to this client group;
 - **Referrals to specialist palliative and End of Life Care services** have increased for those with substance use issues;
 - Families and carers of users have been able to access **support through the Hospice**.

Updated housing pathway showcases working together to deliver successful outcomes for those in drug and alcohol treatment

- **Housing and housing support are key components in successful completion** of drug and alcohol treatment and to sustained recovery. The DAAT, in partnership with Cornwall Housing Ltd (CHL) and other providers **updated and expanded the housing pathway for those in drug and alcohol rehabilitation** to include those in community treatment;
- This facilitates the process for **early identification of housing issues** through the electronic ALERT portal, giving CHL the opportunity to prevent homelessness where possible. In the instances **where homelessness cannot be prevented**, CHL will co-ordinate **Personal Housing Plans** (PHPs) with individuals and other supporting agencies to ensure all actions required are being undertaken to secure suitable accommodation;
- Outcomes on this protocol will be monitored by CHL through the online case management system.

Case study - Step Change programme funded by DWP boosts post-rehabilitation support

- Job Centres (DWP), in partnership with the DAAT, identified that people leaving residential alcohol and drug treatment still had **significant unmet support needs post-detox**. This led to them providing funding for WAWY to pilot **additional group support** for over 30 people;
- The **8-month pilot** saw group participants attending structured day programmes of 3 sessions a week for 4 weeks. Treatment staff utilised a range of treatment tools, based on motivational change, to help **build resilience** and maximise **individual potential and optimism**;
- The programme also included sessions on dealing with **anxiety and depression, anger management, communication skills, budgeting** and cooking;
- The feedback from participants was really positive and, following completion of the pilot, **WAWY are considering how they can continue to deliver this support** to further enhance longer term treatment outcomes.

"This course has acted as a bridge between rehab and real life"

"I don't know what the future holds but I have hope now"

"It's been a hard journey, but I am now on the right track for a successful future"

Responding to COVID-19 – Early intensive support provided to vulnerable residents with complex needs

- **Prescription arrangements for controlled drugs** made daily dispensing for those on Opiate Substitute Treatment much more difficult to deliver, so every patient (c.2,600) was reviewed and risk assessed to establish a medicines management plan. Locked boxes were provided for people in vulnerable circumstances, including those with children;
- A **new protocol 'Everyone In'** to support the temporary housing of homeless drug and alcohol users has been developed and put in place, drawing on the learning from the first rapid placement of 78 individuals in Newquay. This now provides a model to utilise in other sites and is recognised as a **national model of best practice**;
- **Increased supplies of naloxone** distributed to all directly (change in policy and process) to prevent drug related deaths;
- The DAAT has secured **PPE and testing for outreach workers**, where close contact required puts them additional risk.

Priority Outcome: More positive work with offenders

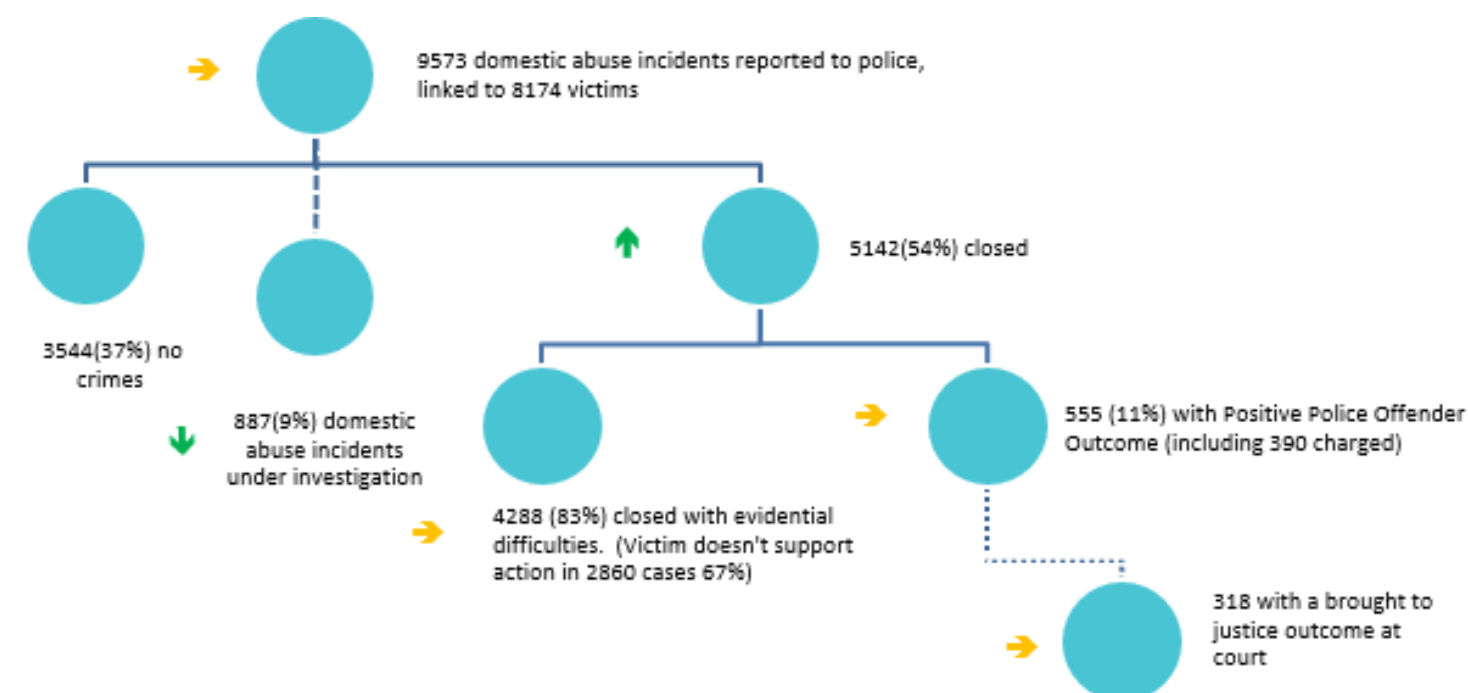
Indicators	Value	Target	DoT	Change	Status
Anti-social behaviour repeat offending - young people (not coming to attention)	70% / 105 of 149 being de-escalated	80%	▶	-9%	
Anti-social behaviour repeat offending - adults (not coming to the attention)	70% / 152 of 218 being deescalated	75%	▼	-8%	
% of recorded domestic abuse crimes where a Positive Police Offender Outcome is achieved	10% / 468 of 4467 achieving an outcome	TBC	▶	-1%	
Rate of proven re-offending by young offenders ages 10 - 17	Rank=2 25% / 12 of 48 offenders	38%	▼	-9%	
Percentage of offenders that reoffend within TurnAround cohort	61%	-	▶	5%	
Offenders who go into in settled accommodation on release from custody	54% / 20 of 37 releases	90%	▶	-	
Offenders in settled accommodation at the end of their sentence	78% / 107 of 138 terminations	70%	▶	-	
Female offenders sentenced to <12 months custody	12% / 36 of 300 offenders	No target	▶	-	

Police recorded domestic abuse offender outcomes: 12 months ending Quarter 3 2019/20

The latest set of annual data shows the level of Positive Offender Outcomes for domestic violence cases reported to the police has been maintained, at **11% of all closed cases**. The **target remains under review** at the police's request.

Barriers to successful outcomes are largely caused by a **lack of evidence** with over two-thirds of all cases closed in the year being closed due to evidential difficulties where the victim does not support further police action.

The flow diagram illustrates these points for the latest year's data, 9,573 reported incidents of domestic abuse result in just **555 Positive Offender Outcomes**. During the same period 318 domestic abuse cases resulted in a court conviction.



Key Points

- There were just over **9,573 incidents linked to 8,174 victims**. Approximately 37% of these do not constitute a crime;
- **9% remain open** under investigation;
- Of those closed **the majority close due to evidential difficulties**, and most of those are where the victim doesn't support further action;
- **Positive outcomes remain low** at 11%.

Project/activity	Status	Project/activity	Status
Cornwall and Isles of Scilly Reducing Reoffending Strategy	On Track	Community DASV prevention programmes	Some Concerns
Pathfinder	Some Concerns	Enhanced outreach provision to women offenders (Women's Centre)	No update
TurnAround Integrated Offender Management (IOM)	On Track	Improved access to suitable, safe accommodation to support recovery and change	No update
Support agency engagement in a range of diversionary and other positive interventions	See Pathfinder		

Partners request more information on Pathfinder

- **Pathfinder** is commissioned by the Office of the Police and Crime Commissioner and it has been highlighted this year that partners would like information on **what the initiative is delivering** to be shared on a routine basis. A formal update is scheduled to come to the partnership in June;
- A **new performance framework** covering Peninsula delivery is being developed, and this will be supported by a Cornwall narrative report to assist in monitoring the local picture in 2020/21.

Community DASV prevention programme

The Prevention Programme delivers to men and women to help them to cease their abusive behaviour whilst at the same time developing a respectful, loving and responsible attitude to those around them and also towards themselves.

- During the year Safer Futures have delivered **239 1:1 sessions and 83 partner support sessions** Cornwall-wide;
- The programme was reviewed against other behaviour change programmes to improve referral pathways and expand criteria to meet wider needs;
- The full evaluation planned for 2020 has been put on hold during the COVID-19 pandemic.

Reducing Reoffending Strategy

A Reducing Reoffending Strategy is a **statutory requirement** for CSPs. Our local strategy sets out what we need to do to support, rehabilitate and resettle people that have been involved in crime and anti-social behaviour and prevent further offending. It has 10 strands covering all of the pathways out of offending – our **local priorities** are improving outcomes for **women offenders** and **housing**.

Partners working together on the strategy implementation, the group have flagged **repeated risks and concerns for women with multiple vulnerabilities**, particularly with regard to **accommodation** and our inability to impact this. A multi-agency meeting with housing and offender management services has been set up in order to address the issue.

- Quarterly **local Reducing Reoffending Strategy Group** meetings have progressed multi-agency case working, prioritising women and housing issues;
- **Peninsula Reducing Offending Board groups** appear to have stopped;
- Quarterly **Peninsula Women in Criminal Justice System** meetings continue;
- TurnAround officers working with Prolific and Other Priority Offenders (PPOs) have asked to be early adopters of the MANTA multi-agency case management system;
- The Local Criminal Justice Board is developing a Peninsula Strategy and Vision for a **Women Offenders Task and Finish Group**, which we are members of.

Core Work Plan

Project/activity	Status	Project/activity	Status
Intelligence tools and products	Behind Schedule	Use health data to improve safety in the Licensing arena	On Track
Anti-Social Behaviour Strategy	On Track	Road Casualty Reduction Strategy	On Track
Commission community support, recovery and outreach services for domestic abuse and sexual violence	On Track	Modern Slavery and Human Trafficking local plan	On Track
Domestic Homicide Reviews	On Track	Counter Terrorism Local Plan & Prevent Delivery Matrix	On Track
Commission community drug and alcohol treatment, recovery and outreach services	Some Concerns	Workforce development – IRIS domestic abuse programme for Primary Care	Behind Schedule
Drug Related Deaths prevention	Some Concerns	Missing and Exploitation Strategy	On Track
Drug Related Deaths prevention - smoking cessation	On Track	Cascade Alert System	Behind Schedule
Community Safety Summer Plan	On Track	Cornwall and Isles of Scilly Drug Strategy (new strategy due 2019)	Behind Schedule
Domestic Abuse and Sexual Violence Strategy	On Track	Alcohol Strategy for Cornwall "Taking Responsibility for Alcohol"	On Track
Social Impact Bond project to reduce alcohol-related hospital admissions	On Track	Develop alcohol pathways across transformation of community hospitals	Some Concerns

Cornwall and Isles of Scilly Drug Strategy

The new **drug strategy was deferred**, pending the findings of the independent review of drugs by Professor Dame Carol Black. This was published in February 2020 but COVID-19 response quickly became the priority after that. This work will be **rescheduled for 2020/21**. Delivery against the priorities for reducing drug-related harms continues, informed by Public Health England, performance and contract reviews, insight from services, service users and intelligence from the wider community.

New COVID-19 pages on the Safer Cornwall website

- The Safer Cornwall website **now has a dedicated "COVID-19 and Community Safety"** page <https://safercornwall.co.uk/covid-19-and-community-safety/> which brings together all the relevant community safety information in one place for members of the public;
- This includes a **quick reference guide for reporting issues** and accessing support (an on-line version of the community safety "z-card") alongside specific advice about domestic abuse, frauds and scams and mental health and wellbeing. It also provides advice about enforcement of holiday accommodation closures and social gathering;
- There is also a new COVID-19 pop-up when you click into any of the Safer Towns pages that **reassures residents that the Safer Town partnership model continues to work proactively** with communities at this time but has adapted to reflect the current challenges;
- We will continue to add to the page as new information becomes available and link to partners' initiatives and guidance.

Amethyst leads the way on an evidence-based approach to risk

- A weekly **community safety risk profile** was developed to support the **Community Safety work stream** (a subgroup of the Communities Cell). The profile facilitates a dynamic multi-agency review of the risks, our capacity and capability to respond effectively and inform the targeting of resources. The **OPCC has asked to share this new approach as good practice** with other Community Safety Partnerships;
- A simple reporting form has been introduced for officers working in the community to submit local intelligence to the Community Safety Team and inform the profile;
- Amethyst are now collating **research to support the recovery phase**, including supporting the police in looking at Post Crisis Impacts of COVID-19 on Policing Demand and supporting collaboration with partners on solutions

Drug Related Deaths prevention

This year's **Drug Related Death Conference** saw the largest attendance of all the conferences held with over 170 delegates. A full day's program saw 9 plenary sessions delivered by 13 speakers. The subject matter was adduced from the issues identified through investigating drug related deaths over the last year and was expanded upon by experts in their field to the benefit of all delegates.

Alcohol Strategy

Cases and Responsible Authority meetings

This year has had a low number of cases coming to Hearings, especially towards the end of the year as the Pub shutdown was put in place as part of the emergency legislation responding to COVID-19. The start of the shutdown was well managed and compliant, and the exit will be monitored closely from a Public Health perspective. Public Health and Community Safety were represented at most Responsible Authority meetings, running live cases through the HILT database in order to advise on risk levels in specific cases.

Alcohol Health Alliance Harm Commission

The Alcohol Health Alliance, the UK's leading academic based alcohol policy lobby group, held an evidence collation process to compile their briefing update on Alcohol Harm. This was timetabled to help inform new government policy in the lead up to leaving the EU, with the new possibility of setting new legislation, policies and standards outside the EU. The **Cornwall Health Impact Licensing Tool was submitted as an example of good practice** in Licensing, bringing Public Health data into the Licensing and Community Safety arenas.

The Cornwall HILT approach was invited and presented to the Commission panel. Findings and recommendations from the Commission are due to be published later in the year.

Fore Street Newquay

After a process lasting a few years, evidence compiled from the Assault Related Injuries Database and HILT finally led to an **adjustment in the layout of a Taxi Rank in central Newquay**. We will continue to monitor that location on the ARID returns, although this year so far has obviously not been revealing in the context of the COVID-19 pub shutdowns.

Boardmasters

This has been a strange era for Boardmasters, as the 2019 Festival was cancelled at short notice followed by the 2020 event being cancelled due to the COVID-19 outbreak. In both these years Cornwall Public Health and Community Safety have been geared up to **deliver a co-ordinated multi-agency Safeguarding response to violence and sexual assault**, as well as drug and alcohol related harm. Hopefully we will be in place to deliver an excellent service at the next festival.

Communications

- The **alcohol awareness campaign** focused on festive drinking and myths; The "What will your drink cost?" campaign featured a series of short videos on social media. We used the same **trusted groups of people** who are involved in the safety and wellbeing of drinkers **busting common drinking myths** – Paramedic, Nurse/Doctor at A&E, Police Officer and Firefighter;
- The aim of this week built upon the work of Alcohol Awareness week in November, introducing the **One Too Many app** to self-assess drinking, keeping awareness of this built into the Festive campaign.

Casualty reduction strategy

The refresh of the **Casualty Reduction Strategy** was published in June 2019. Key achievements spanning, engineering, education and enforcement include:

- Setting up a **South West Peninsula Road Safety Board** that will be able to release funding to initiate work across the region to begin to tackle these issues
- A range of **educational campaigns delivered locally** and to support regional/national campaigns including Fuse. This event may be rolled out across the Peninsula as it was seen as a success;
- A number of **local safety schemes** include vehicle restraint system at Stithians Lake, a range of safety measures at Knightsmill, ghost islands at Roseworthy and Treleigh and pedestrian islands at Dracaena Avenue and Treswithin to name a few;
- **Operation Snap** launched July 2019, provides a mechanism for road users to share footage of **traffic offences captured on dashcams**. In the first 3 weeks of operation, 113 submissions were received, which led to 51 Notices of Intended Prosecution issued;
- The **No Excuse Team** has captured 831 traffic offences, made 76 arrests, 32 positive drug wipes, 22 breath tests and seized 287 vehicles;
- Over **1000 traffic offences** detected with use of the Poic Bike and Operation Allied Wolf in August;
- Setting up a **Speed Compliance Action Review Forum (SCARF)**, now running in a pilot phase, this group will monitor speed related concerns that have been escalated and will facilitate co-ordinated road safety responses to members of public.

Alcohol Pathways

- Progress has been slow re: third CHAD bed due to extended negotiation regarding provision under current Communities Services contract with CPFT;
- Pathways for clients to access End of Life care including ARBI and dementia have been established and are developing;
- Successful EOL conference in January 2020 brought multi-agency professionals together to encourage referrals to new services.

Commission community drug and alcohol treatment services

Expectations have been made clear to the Service Provider with a draft model having been agreed and segmentation has commenced. This has been delayed by COVID-19. We are aiming for the Draft Plan to deliver savings to be made available by July 2020.

Domestic Abuse and Sexual Violence Strategy

Our **new 3-year DASV Strategy** has been published. The strategy was first promoted in Safer Towns throughout 16 days of Activism against Gender-Based Violence. The supporting Delivery Plan covers a number of workstreams including complex needs, behaviour change, early intervention, prevention and lessons learnt.

Other highlights for the year include:

- A **review into the process of conducting Domestic homicide reviews has been completed.** The review has enabled the **development of a CIOS DHR toolkit** which simplifies areas such as Individual Management Reviews. Following the review the DASV team have worked closely with the Safeguarding Adults Board to **embed best practice from SARs into DHRs.** This includes practitioner events and action planning workshops which ensure the learning from DHRs is truly embedded into practice;
- The **MARAC has been redesigned** following an evaluation and review by safe Lives. The new process includes a new working protocol, a web-based information sharing system, new referral mechanism and a great focus on potential escalation and behaviour change. **Training has been delivered to 75 MARAC reps** across all agencies and further training is available on a weekly basis if needed. The planned evaluation for the new model has been postponed due to COVID-19 and is planned for Oct 2020-March 2021;
- A **Recovery pathway for families who have experienced domestic abuse or sexual violence has been developed** as part of the Safer Futures offer. This includes a new triage process that looks at the needs of the whole family and ensures family members get the right support at the right time. **The recovery pathway includes multiple agencies across Cornwall and ensures there is provision available for all,** independent of age, sex. This recovery pathway includes an integrated family service that supports victims, those engaging in abusive behaviours, and their partners, and children and young people. The pathway includes increased support for children and young people and adults who have experienced DASV through increased funding from NHSE and OPCC;
- **Cornwall Council DASV Employee Policy was re-written and signed off by Communities and HR leads,** the CEO, Members and the Unions. It has been agreed and delivered in conjunction with an additional guidance document and e-learning module, developed by Occupational Health and supported by the DASV team.

Anti-social Behaviour Strategy

Our **new Anti-Social Behaviour (ASB) Strategy** was launched in April 2020 and will cover a three-year period until March 2023.

Anti-social behaviour in all its forms is a very visible sign of disorder in our communities and is closely **linked to perceptions of safety**, satisfaction with the local area as a place to live, and confidence in local services. In its most persistent and serious forms anti-social behaviour can have a significant impact on health and wellbeing.

Our strategy sets out a co-ordinated approach to address anti-social behaviour to ensure we work together to exercise our responsibilities in order to protect those living, working and visiting Cornwall.

Highlights of the last year include:

- **Bodyworn video devices have been purchased** for the team to use with one being allocated to the ASB Caseworker in the East following joint funding from Safer Liskeard, Saltash and St Austell.
- **Joint visibility patrols** have been carried out by the Police, ASB Team, We Are With You and other agencies from the Safer Towns to tackle street drinking and public disorder. A number of these patrols have taken place in Penzance due to the additional funding from Penzance Town Council for a dedicated ASB Caseworker.
- The **evidence for a new ASB Strategy was refreshed** and consultation took place with partners to agree the priorities. This has now been published following sign off from the Safer Cornwall Partnership Board.

Joint Missing and Exploitation Strategy

- The development of the new 3 year Cornwall Exploitation Strategy 2020-2023 is complete subject to Board review – **Safer Cornwall Board has agreed the new strategy** but the review process timescale has changed due to COVID-19 and will be reviewed by the Safeguarding Children Partnership and Safeguarding Adults Board at a later than scheduled date to be confirmed.
- The Missing and Exploitation Group is also **leading on a community engagement and prevention campaign** based on the good practice of Southend in relation to exploitation of children and young adults which will cover a 12-18 month period with plans to include an anonymous reporting method for the community. A Task and Finish Group has been set up to progress this.