



Help Shape the Future of Saltash Library Hub and Enter Our Prize Draw

Saltash Town Council plans for the Library Hub to be a vibrant, multi-purpose community space that is open and welcoming to all residents and visitors.

To ensure the Library Hub continues to meet community needs, we're seeking your input. Your feedback is essential and will help shape the future development of our services.

Please take a few minutes to complete our short survey, we truly value your views.

Your feedback helps us improve, and by completing the survey, you can enter our prize draw to win a £25 local gift card!

1. Are you a current Cornwall Libraries member?

☐ Yes ☐ No

2. Did you know that Saltash has a Library Hub and Community Space?

☐ Yes ☐ No

3. If yes, how often do you visit?

☐ Daily

☐ Weekly

☐ Monthly

☐ Rarely

☐ I don't currently visit

4. Which of the following services did you know we offer? (Tick all that apply)

- ☐ Book and other media
- ☐ Free Wi-Fi and computer use
- ☐ Children’s activities and Storytime
- ☐ Events, talks, and workshops
- ☐ Study and quiet spaces
- ☐ Photocopying
- ☐ Cornwall Council signposting services
- ☐ Meeting / community space hire
- ☐ Free online resources (BorrowBox, Press Reader, Transparent Languages etc)
- ☐ Other: _____

5. How have you personally used the Library Hub? (Tick all that apply)

- ☐ Borrowing books/media
- ☐ Attending events
- ☐ Using computers or Wi-Fi
- ☐ Studying or working
- ☐ Photocopying
- ☐ Relaxing/social use
- ☐ Never visited
- ☐ Other: _____

6. What would make you more likely to visit or use the Library Hub?

.....

.....

.....

.....

.....

.....

7. How important is it to have a vibrant Library and Community Hub in Saltash?

- ☐ Very important
- ☐ Somewhat important
- ☐ Not important

and the reason(s) why:

.....

.....

.....

.....

.....

.....

8. What new services, events, or facilities would you like to see?

.....

.....

.....

.....

.....

.....

and the reason(s) why:

.....

.....

.....

.....

.....

.....

Prize Draw and Updates (Optional)

Would you like to enter the £25 gift card prize draw and receive occasional updates about the Library Hub? Please provide your details below.

Name: _____

Email or Phone Number: _____

Postcode (optional): _____

To see how we use your data please see the [privacy notice](#) (opens in new window) on the [Town Council website](#) (opens in new window)

We'd love to hear your thoughts on the Library Hub and how it can best serve our community. **The deadline for responses is Monday, 9th March, 2026.**

Thank you for taking part!